

Ambulance
+ more

First Aid for all Territorians



St John

ST JOHN AMBULANCE AUSTRALIA (NT) INC

2017/18 Annual Report





St John

Our Mission, Goals & Values

OUR **MISSION**

- ✓ To be the leading provider of first aid and ambulance services in the Northern Territory.

OUR **GOALS**

- ✓ Make first aid a part of every Territorian's life.
- ✓ Be the leading provider of first aid services, training and products.
- ✓ Provide first aid services which build community and individual resilience.
- ✓ Provide emergency and non-emergency road ambulance services under contract to the Northern Territory Government.

OUR **VALUES**

- ✓ **Integrity** - acting honestly and reliably when delivering our services.
- ✓ **Respect** - treat our people with respect at all times: ourselves, our colleagues, our members and all the people we support.
- ✓ **Quality** - highest quality service delivery, training, development and clinical standards.
- ✓ **Dedication** - actions are undertaken with commitment, enthusiasm and loyalty protecting our people, our patients and the environment.
- ✓ **Compassion** - caring about all members of our diverse community.

About St John NT

St John Ambulance Australia (NT) Inc. (St John NT) is a not-for-profit organisation with charitable status, dedicated to helping people in sickness, distress, suffering or danger. We have been active in the Northern Territory for over 70 years, and internationally are part of a wider organisation with a long and honourable history.



- ✓ **Ambulance Services** – Comprehensive emergency and non-emergency road ambulance and patient transport services, including two Triple Zero (000) communications centres, under contract to the Northern Territory Government.



- ✓ **Contract Paramedical Services** – To assist and support mining production, special project industries and major events.



- ✓ **First Aid Training** – Delivered in partnership with St John Ambulance Australia (RTO 88041), specialising in nationally recognised accredited public, community and industry-specific first aid training.



- ✓ **Volunteers** – Dedicated team of qualified first aid volunteer personnel to attend social, sporting, cultural and other community events.



- ✓ **First Aid Kits & Products** – Retail outlets in Darwin and Alice Springs stock an extensive range of first-aid kits and consumables as well as medical and rescue equipment. St John NT provides a re-stocking service for Northern Territory businesses. St John NT also offers online sales of their products via the national St John online shop.



- ✓ **Community Education** – Providing first aid education to the public by way of structured activities, information sessions and specifically designed training sessions. We visit a range of child care centres, shopping centres, clubs, remote communities, support groups and public events.



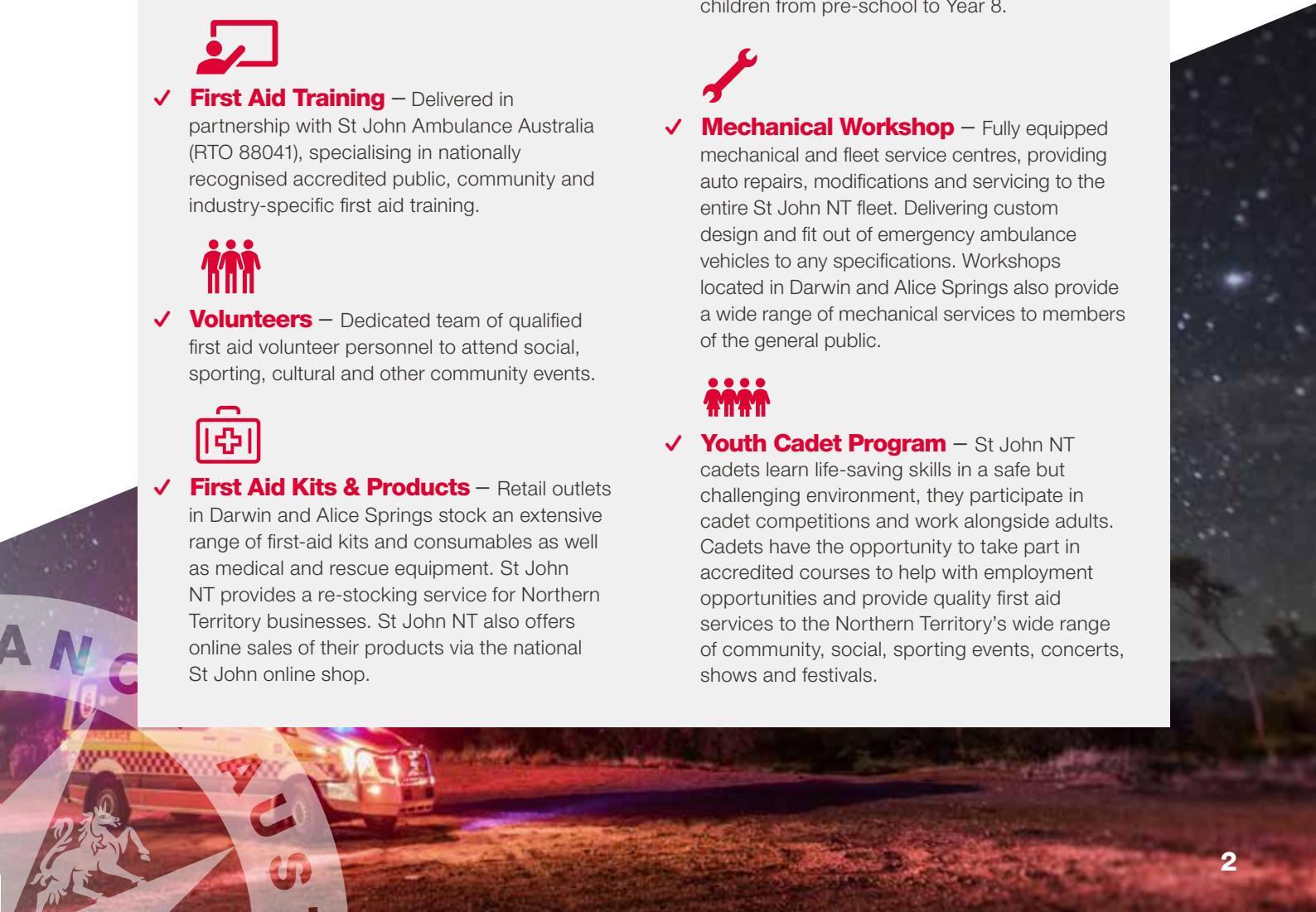
- ✓ **First Aid in Schools Program** – Free program delivering age-appropriate first aid to children from pre-school to Year 8.



- ✓ **Mechanical Workshop** – Fully equipped mechanical and fleet service centres, providing auto repairs, modifications and servicing to the entire St John NT fleet. Delivering custom design and fit out of emergency ambulance vehicles to any specifications. Workshops located in Darwin and Alice Springs also provide a wide range of mechanical services to members of the general public.



- ✓ **Youth Cadet Program** – St John NT cadets learn life-saving skills in a safe but challenging environment, they participate in cadet competitions and work alongside adults. Cadets have the opportunity to take part in accredited courses to help with employment opportunities and provide quality first aid services to the Northern Territory's wide range of community, social, sporting events, concerts, shows and festivals.





Save-a-Life Award

On 23rd June 2017, as her mother Rebecca lay still with a broken back from a serious vehicle collision, 12-year-old Tahlia Drahm-Coggan pulled her 10-month-old baby sister Avia from the smoking vehicle in which they were all trapped and proceeded to find adult help.

Avia had gone into cardiac arrest from the injuries she sustained in the collision, and despite suffering from a broken nose and sprained ankle herself, Tahlia bravely removed Avia from the car and checked her breathing. She quickly realised she was non-responsive and in need of urgent medical help.

Tahlia had previously received life-saving first aid training as a St John NT Cadet and was also taught first aid skills through the St John NT First Aid in Schools (FAiS) program. Tahlia knew she needed to act quickly and enlisted the help of a bystander who gave Avia CPR. Paramedics who attended the scene of the accident believe that Thalia's quick thinking and actions saved her little sister's life.

Tahlia's mother Rebecca was flown to Adelaide for treatment and spent three weeks in a traction device to treat her broken back. Avia spent seven days in Royal Darwin Hospital's ICU with a traumatic brain injury and Tahlia spent every minute she could at the hospital, comforting her sister, feeding her, reading books to her and playing with her.

"St John NT is proud to award Tahlia Drahm-Coggan the St John Save a Life Award," St John NT CEO Judith Barker said. "Tahlia conducted her own triage of the situation, assessing the person most in need as being her little sister, she recognised that the aid required was beyond her knowledge and training, but retained the presence of mind to seek further assistance. Fortunately it is a rare thing for one to need to take immediate responsive action to save a sibling, so we at St John NT are proud to have played a part in this amazing rescue through delivery of our St John NT Cadet and First Aid in Schools programs. Congratulations Tahlia, were it not for your intelligence and determination, this situation could have had a more tragic outcome."

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Chairman's Report

ROLAND CHIN
CHAIRMAN

Welcome to the 41st Annual Report on the activities of St John Ambulance Australia (NT) Inc. You will find, within this document, reports from the Chief Executive Officer (CEO) of St John NT, Ms Judith Barker, the acting Director Volunteer Services, Mr Craig Garraway, Director of Commercial Operations, Mr Peter Sargeant, Director of Ambulance Services, Mr Matthew Eastham, and the Treasurer, Mr Peter Carew. This report therefore concentrates on developments relating to the Order, Board, Ambulance Service and our people.

Board Members for this year were myself as Chairperson, Justice Trevor Riley (Deputy Chair), Ms Frances Kilgariff (Secretary), Mr Peter Carew (Treasurer) as well as Ms Terri-Ann Maney and Mr Robert Kendrick (Ordinary Board Members). I would like to extend my thanks to members of the board for their valued contributions and informed input into the strategic direction of our great Organisation.

This year we appointed a new CEO, Judith Barker, following the retirement of former CEO Ross Coburn. We welcome Judith Barker to our organisation.

At our Annual Investiture and Awards Ceremony, hosted by Her Honour the Honourable Vicky O'Halloran AM DStJ, Administrator of the Northern Territory, the following awards were presented:

Commendations

Promoted to Commander:

Mrs Dawn Bat
Mr Michael McKay

Promoted to Officer:

Ms Fran Kilgariff
Mrs Marie Hardy

Admission to the Order:

Mrs Sarena Crossing
Mrs Leanne McGill
Mrs Alexandria Smith

Priory Vote of Thanks

For Services rendered to the Order:

Mrs Natalie Matulick

I would like to extend my thanks and congratulations to all of those who received an award. Your valued contribution does not go unnoticed. I would once again like to thank The Very Reverend Dr Keith Joseph, for offering his services during the Investiture and Awards Ceremony, as well as at our annual church service.

During the 2017-2018 year, St John Ambulance Australia (NT) Inc. has again experienced increased activity across all areas, with the **Ambulance Service transporting 47,581 patients**. This increase is not unique to the Territory and reflects general Ambulance Service workload increases being experienced Australia-wide. Emergency calls to our Communications Centres totalled **57,916 Triple Zero (000) calls** during the year, also reflect this trend.

I note that, despite increased competition and the current economic climate, our **commercial activities** have experienced strong growth in the areas of first aid sales and restocking, workshop, as well as public first aid training. This is particularly pleasing for first aid training given the recent investment in our facilities and our focus on compliance and

Volunteer Service Medals and Bars

5th Bar 37 years

Mr Trevor Riley

4th Bar 32 years

Ms Christine Turner

3rd Bar 27 years

Mr Craig Garraway
Mr Peter Quinn

1st Bar 17 years

Mr Brian Ch'ng
Mrs Kate Owen

Service Medal 12 years

Ms Geraldine Turner
Ms Leanne Eltagonde
Mr Frank Dunstan
Ms Michelle Gough

Save-a-Life Award 2018

Ms Tahlia Drahm-Coggan

delivery. We aim to provide not just the knowledge, but the confidence to be able to put that knowledge into practice. This, in turn, has reinforced our position as the leaders in First Aid Training in the Northern Territory.

Our **Community Education program** has gone from strength to strength and, through our hard-working team, we have been able to connect with 12,828 students from both local and remote schools. It is our aim to teach all students some form of first aid training four (4) times during their schooling lives.

The **Northern Territory Road Ambulance Service Scoping Review** (NTRASSR), commissioned by the Northern Territory Government (NTG), was completed this year and provided a series of recommendations for St John NT to work on in conjunction with the NTG to ensure that the people of the Northern Territory are provided with a quality, responsive and equitable ambulance service.

My thanks also go to all of **St John NT's business partners**, the Northern Territory Government, the Health Minister, Board Members, members, staff and friends of St John for yet another successful year. We are privileged to have dedicated and knowledgeable staff and members and I thank you all for your efforts. A special thank you to Serena Coleman for her invaluable assistance to the Board and myself as Chair during the past 12 months.



Chief Executive Officer's Report

JUDITH BARKER
CHIEF EXECUTIVE OFFICER

This financial year has been a year of great changes for St John Ambulance Australia (NT) Inc., but also a year of great successes and achievements.

It is an honour for me to be leading this organisation as the newly-appointed Chief Executive Officer. St John NT has a long and proud history of serving the community of the Northern Territory and, based on our strengths, values and ethics, I am looking forward to building an even stronger future.

Our people - both at the frontline and behind the scenes - are the beating heart of emergency medical response and patient care across the Northern Territory, helping people from all walks of life.

Helping the community and those in need is at the forefront of everything we do - be it paramedics saving lives at a traumatic motor vehicle crash; emergency medical dispatchers talking to a bystander on the phone, giving CPR instructions to help a person in cardiac arrest until the ambulance arrives; volunteers and cadets providing essential first aid services at events, and trainers and community education officers teaching potentially life-saving skills that give members of the community of all age groups the confidence and skills to help others and build more resilient communities across the Northern Territory.

I personally, and on behalf of the organisation, would also like to thank each and every one of our dedicated and highly-skilled staff members and volunteers for their extraordinary efforts in working towards the best possible patient outcomes and providing care for those in need. Your contribution to the people of the Northern Territory doesn't go unnoticed. Thank you for going above and beyond - every hour of the day you make a difference to your community.

We also could not carry out our important role without the support of our community. To all our stakeholders, supporters and donors - we thank you for your invaluable support. It is your support that makes a difference to the lives of people in the Northern Territory.

It is your support, combined with the extraordinary work of our people, that will enable us to work towards a better future for people across the Northern Territory.

At St John NT we are continuously looking at ways to improve the service we provide, and the trial of a new Critical Response Unit staffed with highly skilled intensive care paramedics is just one of the projects we will be taking into the future, complementing existing ambulance resources and focusing on rapid response, clinical assessment and advanced medical care.

In a bid to improve our services to the community at the 870+ events our volunteers attend, St John NT is currently working

on the implementation of a new-model Event Health Services program which will allow us to better allocate the right resources to events to make the best use of the amazing 32,000 hours our volunteers provide to their community every year.

When emergency medical help is often hundreds of kilometres away, building a strong future for the NT also means empowering people in remote regions to be able to help themselves and each other until medically-trained help arrives. Building strong partnerships with remote regions and teaching first aid and trauma care skills to those who may become first responders in an emergency, is a big pillar to build on for the future. Having trained more than 12,000 school-aged students in first aid skills this financial year alone is another step forward to increasing resilience and strength within NT communities.

While our staff and volunteers excel in their day-to-day work in providing outstanding care to the people of the Northern Territory, it is our responsibility as an organisation to care for our staff and volunteers. On a daily basis, our staff and volunteers deal with some of the most stressful and traumatic situations in a person's life. To build a stronger future for the Northern Territory, St John NT has restructured and built a highly skilled peer support network and work has commenced on a Mental Health and Wellbeing Strategy which will help our staff to better deal with the trauma they face.

Acknowledging the important role Indigenous people play, not only in the history of this country but in our day-to-day work, we are currently proudly working on our Reconciliation Action Plan (RAP) which will include Indigenous employment strategies and ways to strengthen our well-established working relationships with Indigenous health workers, businesses and health care organisations, Traditional Owners and Elders across the Northern Territory. The St John NT RAP will be launched in 2019.

I look forward to building a strong future for St John in the NT, which in return will build stronger and more resilient communities, improve patient outcomes and give back to our community as a whole.

Thank you for going above and beyond, every hour of the day you make a difference to your community.

Highlights 2017/18



2017

July

Katherine Ambulance Station Opening

Chief Minister Michael Gunner officially opened the new \$5.8 million dollar Katherine Ambulance Station. The Ambulance Station is the first building in a new Police, Fire and Emergency Services precinct for Katherine. Funding for the station was allocated as part of the moneys provided by the NT Government to mitigate the impact of flooding within the Katherine township.

Australasian Road Rescue Competition

St John NT Paramedic, Justin Blomeley, travelled to Hamilton, New Zealand, to compete in the Australasian Road Rescue Competition for the NT Fire and Rescue Service team.

The NT team scored a swag of awards:

- ✓ **1st** best medical team of the competition
- ✓ **2nd** in the trauma challenges
- ✓ **3rd** in the time critical team event

AUGUST

New Ambulance Fleet

Prior to their launch into service in late August, a fleet of five new Mercedes Benz Sprinter Ambulances underwent a significant modification process at the St John NT Workshop. Here they were fitted with some of the newest equipment on the market to provide better paramedic and patient safety and also to enhance the paramedic work environment.

SEPTEMBER

Garma Festival

The 19th annual Garma Festival, a celebration of Indigenous culture, was held at the Gulkula ceremonial grounds in North-East Arnhem Land. The festival attracted an exclusive gathering of 2,500 people. St John NT paramedics and volunteers attended the festival to provide first aid coverage of the event, transporting five patients to Gove District Hospital and treating many others at the festival site.

Mass Casualty Exercise

St John NT, NT Police, NT Fire and Rescue, Australian Federal Police, Defence Force personnel, Aviation Fire and Rescue all came together to take part in a mock mass casualty scenario at Darwin International Airport.

OCTOBER

Restart a Heart Day

On the lawns at the Darwin Waterfront and inside the Yeperenye Shopping Centre in Alice Springs, St John NT provided free life-saving CPR and AED training to the public in an effort to significantly increase survival rates from out of hospital cardiac arrest.

Mental Health Week

Ten members of the public attended a free, two-day First Aid for the Mind training workshop in Darwin. The free workshop was funded by a mini grant received from the Northern Territory Mental Health Coalition and formed a part of NT Mental Health Week events.

NOVEMBER

CRU Trial Launch

St John NT funded the six-month trial of a new Intensive Care Paramedic Critical Response Unit (ICP CRU) in Darwin. Operating 24 hours a day, seven days a week, the ICP CRU is a new initiative, complementing St John NT's existing ambulance resources and focusing on rapid response, clinical assessment and advanced medical care.

Careers Advice Tennant Creek Students

Tennant Creek High School students in Year 7, 8 and 9 visited the Tennant Creek Ambulance Station to learn about a career as a paramedic, becoming a volunteer, the training involved and the importance of everyone in the community having CPR and first aid training.

Volunteering NT Awards

Lesley King DStJ, a committed St John volunteer with over 40 years dedicated service behind her, was crowned the overall NT Volunteer of the Year. The volunteer award ceremonies are an initiative of Volunteering NT and are held annually in Alice Springs and Darwin.



St John NT Volunteer Awards

Officiated by the newly appointed Deputy Prior, Her Honour, the Honourable Vicky O'Halloran AM DStJ, Administrator of the Northern Territory, St John NT volunteers were recognised for their valuable contribution to the community at the Annual NT Volunteer Awards ceremony, held at the Mercure Airport Resort in Darwin.

DECEMBER

YouTube

Paramedics in Alice Springs released a light-hearted Christmas message to the public. The video was viewed more than 3,250 times on YouTube.

Taskforce Santa

Joining forces with other local Emergency Services and Defence, a St John NT Volunteer Unit and Ambulance took part in 'Taskforce Santa' – an initiative which collects unwrapped donations of food, toys, clothes and cash for Territorians who could use a little extra help at Christmas time.

FAiS on social media

First Aid in Schools launched a new dedicated Facebook and Instagram page. The team can now be followed as they visit schools across the Territory, teaching vital life-saving skills to young people.

Farewell

A farewell morning tea was held at Casuarina Ambulance Station for outgoing St John NT CEO, Ross Coburn, who had completed nine years in the position and 24 years with the organisation.

New Year's Eve

- ✓ **24** volunteers in total, provided first aid cover to New Year's Eve celebration events in Darwin and Alice Springs.
- ✓ **Alice Springs** - 4 volunteers including 1 Registered Nurse and 3 First Aiders.
- ✓ **Darwin** - 20 volunteers of various clinical levels (Doctor, Paramedic, Registered Nurse and First Aiders).

2018

JANUARY

Australia Day Awards

Hosted at the Palmerston Recreation Centre, the St John Palmerston Cadet Division won the City of Palmerston's Citizen of the Year award within the category of Community Event of the Year. The Cadet Division spent a combined 1,805 hours serving their community at public events, with most members completing over 60 hours a year.

National Cadet Championships

Six St John NT cadets travelled to Adelaide to attend the National Cadet Camp where they participated in team building exercises and challenges.

FEBRUARY

Red Cross Blood Challenge

St John Ambulance NT was awarded '3rd Place - Most Donations' in the Emergency Services category. This equates to 180 lives saved.

MARCH

New CEO appointed

Ms Judith Barker was appointed as St John NT's Chief Executive Officer, replacing Ross Coburn.

Cyclone Marcus

Darwin was in the brunt of the eye of powerful category 2 tropical Cyclone Marcus, considered to be the worst to hit Darwin since Cyclone Tracy in 1974. St John NT opened and manned 11 cyclone shelters across the Greater Darwin and Palmerston region. At the height of the cyclone's ferocity, 130 people were in supported shelters, with the majority at the Supreme Court shelter in the city. The

ambulance fleet was dispersed around the Darwin centres, with additional emergency ambulance support added to help support operations.

International Women's Day

St John NT teamed up with other emergency service providers in Darwin to hold a special breakfast in celebration of our 'Women in Emergency Services'. Attendees were treated to stories from inspirational women, including our very own Emily Bynon, Acting Regional Manager – Northern.

APRIL

ROAR Conference Alice Springs

The Rural Outback and Remote Paramedic Conference (ROAR) organised by Paramedics Australasia, was held in Alice Springs and included presentations from our own Alice Springs Intensive Care Paramedic, Paul Reeves.

ANZAC Day

St John NT cadets and volunteers attended dawn services and ANZAC commemorations in various locations across the territory to remember those who served and died at war. Cadets participated in various activities throughout the day, including wreath-laying at the dawn service and marching through the streets.

NT Youth Officers

Julie Murray was appointed Territory Officer of Youth and Mel Crompton as Youth Support

– in two important roles to oversee the future youth movement within St John NT. Both Julie and Mel have been St John NT cadets previously as well as having already obtained their Grand Priors badge.

MAY

Social Media Milestones

- ✓ **3,000** Facebook likes
- ✓ **500** Instagram followers
@stjohnambulancen

BASS in the Grass

15 volunteers attended the event, which saw:

- ✓ **18** clinical incidents, and
- ✓ **210** non-clinical incidents reported

JUNE

Tatts Finke Desert Race

St John NT assembled its largest medical response in the history of the event. 53 St John personnel, manning three helicopters, 22 vehicles and six medical checkpoints, provided the event medical response 24 hours a day over three days, covering 226km of race track.

- ✓ **47** clinical treatments were reported with 20 patients receiving transport to Alice Springs Hospital
- ✓ **20** spectators received treatment with 5 transported to Alice Springs Hospital, and
- ✓ **80+** additional competitors received minor treatment i.e. hand strapping.

Administrator Holds Investiture Ceremony

Her Honour, the Honourable Vicky O'Halloran AM DStJ, Administrator of the Northern Territory hosted the St John NT 2018 Investiture and Graduation ceremony as Deputy Prior of St John Ambulance, and as Presenting Officer. Mr Craig O'Halloran was a proud host of the event as Patron of St John NT.

CrownBet Darwin Triple Crown V8 Super Cars

Over 5 days, 48 volunteers saw to

- ✓ **11** clinical incidents
- ✓ **161** non-clinical incidents

Save a Life Award

12-year-old Tahlia Drahm-Coggan was awarded the St John Save-a-Life Award for saving the life of her little sister, Avia, after their mother was involved in a car accident. Tahlia had previously learned first aid through a cadetship with St John NT as well as through the First Aid in Schools program. (Full story page 3).



CPR Van

In Australia only one in 10 people survives a cardiac arrest.

In a bid to increase survival rates, St John NT's new CPR Van aims to provide free CPR and defibrillator training to the public.

The hands-on CPR demonstrations give Territorians of all age groups the skills and confidence to administer CPR and potentially save a life.

St John NT CEO, Judith Barker, said for many people the thought of performing CPR was

daunting, but a bystander's actions could mean the difference between life and death.

"Every minute that a person is left without CPR their chances of survival reduce by seven to 10 per cent," Ms Barker said.

"If the right treatment is given in the first three to five minutes, chances of survival increase from 6 per cent to 74 per cent."

"Many people are scared to administer CPR to someone suffering a cardiac arrest because they are afraid they may cause

further damage or injury. However, with the right training knowledge and training, we're hoping that people will feel more confident about administering CPR."

In July 2018 the new St John NT CPR Van - which is equipped with six CPR manikins and a screen that shows participants' performance - was launched and has since been visiting community events and schools all over the Northern Territory to teach skills and increase confidence to potentially save a life.



Teaching Partnership

In a bid to teach all Territorians potentially life-saving skills, St John NT continues to work closely with the Michael Long Learning and Leadership Centre (MLLLC) teaching crucial skills to students from remote communities that often cannot be accessed due to funding restraints or physical remoteness.

Teachings include CPR skills, treatment of bleeding, burns and snake bites.

Lessons are tailored to the students' background and often relate directly to a situation that may have, or could be occurring in their community.

With more than 150 students trained through the MLLLC, resilience and the ability to help others has increased dramatically in remote regions including Wadeye, Canteen Creek, Groote Eylandt and Maningrida.

First Aid Saves Lives

**SAVE A LIFE.
LEARN CPR.**

Resilience and the ability to helping others has increased dramatically in remote areas.

Director of Ambulance Services' Report



MATTHEW EASTHAM DIRECTOR OF AMBULANCE SERVICES

Community expectations continue to grow in relation to support services from government and non-government agencies. This is consistent with what we have seen over the past twelve months with the demand for pre-hospital emergency medical services escalating. Our Emergency Coordination Centre has received a staggering **57,916 triple zero calls** and our paramedics and patient transport officers have **responded over 60,000 times to those in need**. In the 2017/18 financial year St John Ambulance Australia (NT) Inc. has transported the most number of patients in our history of providing ambulance services across the Territory. Overall this represents a 9.1% increase in the demand for our services. However, and pleasingly, over the same period, we have seen an improvement in our response times of 1.4% Territory-wide.



St John Ambulance Australia (NT) Inc. has transported the most number of patients in our history of providing ambulance services across the Territory.

In this financial year, we introduced the **Clinical Governance Framework**. Our focus on quality patient care is a major outcome of the new Framework which provides an accountable system for continuous improvement. The dedication of all staff involved in our clinical committees means that we now have the ongoing guidance, support and oversight of our clinical activities in conjunction with our Clinical Services department and newly formed Medical Advisory Panel.

Together, our people have been at the forefront of ongoing change and the implementation of new initiatives across Ambulance Services. **This year we have conducted a successful Critical Response Unit (CRU) trial** that has seen the delivery of advanced patient care and clinical support to our people. We have introduced new advanced medication delivery devices and medical equipment such as advanced cardiac monitors that have been standardised across all operational areas. This has significant benefits to patients suffering from trauma as well as medical conditions such as asthma attacks, breathing problems, heart attacks and cardiac arrest.

Our fleet is almost half way through a fleet modernisation program that has focused on safety, improved ergonomics and an enhanced patient treatment area. Innovation has been key to the success of the fleet modernisation program and we are the first ambulance service in Australasia to have technology such as solar panels installed on our vehicles. We have commenced the roll out of new emergency ambulances and in the latter half of 2018, newly designed and enhanced patient transport vehicles will be deployed to Alice Springs and Darwin. The introduction of new ambulance command and response vehicles has improved our operational capability and our accessibility to patients in rural and remote areas. We are proud to have invested more than ever in local industry.

Ambulance Services are proud supporters of many major events across the Northern Territory and our involvement in the events such as the 2018 Finke Desert Race and Darwin Triple Crown V8 Supercars again proved to be challenging but enjoyable for all involved.

AMBULANCE SERVICES CARING FOR THE NT



Mental Health & Wellbeing STRATEGY 2019-22

OFFICIAL LAUNCH 27TH NOV 2018



Assisting Members To Become Emotionally Resilient



We have continued to commit and invest in our people. Mental health and wellbeing has been a focus for us as well as our clinical development. Over 30 of our frontline leadership team have been part of a program to enhance their reflective, critical thinking and overall leadership skills. Collaboration with interstate ambulance services is important for our ongoing development and we have partnered with our friends at Ambulance Tasmania and Ambulance Victoria on several key training projects.

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We have invested in new portable ambulance equipment designed specifically for the Northern Territory and our new

advanced electronic stretchers have improved our operational safety. The second half of 2018 will see the launch of our "Hands Off!" initiative to send a strong message that violence of any type against our people will not be tolerated.

I am immensely proud of every staff member in Ambulance Services due to the 'over and above' commitment and outcomes we are achieving. It's a team effort that contributes to the excellent patient care and clinical outcomes being achieved.



Mechanical Workshop Report



Ambulance Fleet Improvements

- At the start of 2018, we've changed the power plant in the Mercedes Benz Ambulances from 4 cylinders to V6s for reliability and improvement in cost.
- A new design of Patient Transport vehicles started construction mid-year. They have a new design in the rear of the vehicle and include the Ferno Mondal MB70 and INX electric assisted stretchers. The vehicles are fitted to run the full AceTech electronics system (controls all the systems in vehicle) with solar system for battery performance.
- We have nine new design ambulances in service. By next financial year, St John NT aim to have completed 75% of ambulances with the new design. Some of the key features of the new designs are - electric assisted stretcher, solar panels on roofs for battery performance when the vehicle is off line, AceTech systems, new grab-and-go lockers and kits.

New Build Facility

The new build facility constructed and surpassed our expectations as a production platform. Since the build facility has been operational, that area has exploded with the manufacturing of emergency ambulances of all types. We've had the opportunity to secure business from a variety of different communities and organisations such as Katherine West Health Board, Miwatj Health, Vanderfield, Sunrise Health Service Aboriginal Corporation and Central Australian Aboriginal Congress. There has also been sales of a large amount of new stretchers supplied to these groups.

Retail

St John NT was successful in securing the remote health builds tender from the NT Government, which is now coming to a close. We are preparing our submission to secure the next NT Government tender.

The workshop built a number of remote ambulances (six remote 4WD Landcruiser vehicles) for regional South Australian communities for the APY Lands.

Strong growth continues in retail service and repair work with proceeds going back into the community in the form of support for volunteers services. The new build facility has played a big part of the larger retail turnover due to the space now available to take on more work and increase productivity.

We have hired two new full-time apprentices in northern and southern workshops, who are completing a Certificate III in automobile tech.



WORKSHOP STRONG GROWTH AND IMPROVEMENTS





Volunteer First Aid Services Report

CRAIG GARRAWAY
ACTING DIRECTOR VOLUNTEER FIRST AID SERVICES

It has been a year of change for our Volunteer, First Aid in Schools and Community Education programs. It has also been a year of great achievements with a number of volunteers and divisions being recognised at major award ceremonies. We farewelled a number of staff from the volunteers office, including Mark Ferguson who resigned from his position as Director of Volunteer Services, to return to a position on the road as an Intensive Care Paramedic. Mandy Paradise moved from her position as Volunteer Coordinator to the role of Mental Health & Wellbeing Coordinator. Fortunately, they

remain within the organisation and retain their volunteer positions of Commissioner and Territory Officer of Training. We also farewelled Hailee Watkin-Blaser from her position of Volunteer Administrator and Territory Officer of Youth. Hailee joined as a cadet in 2003 and her commitment and dedication will be missed. Aaron Brooks, Territory Officer of Youth Support also resigned. I would like to thank each of you for your support of the volunteers.

We welcomed Denis Rayner to the position of Director, Nadia Packer to the position of Volunteer Manager and Jade Williamson to Volunteer Administrator. Julie Murray commenced in the position of Territory Officer of Youth, along with Melissa Compton to the position of Territory Officer of Youth support.

Within Community Education we welcome Tamar Lorelle to a part-time position to join Joanna Bigwood and Hayley Edge in Darwin and Regina Sellar who is based in Alice Springs.

On the 31st of October 2017, we welcomed our 22nd Administrator of the Northern Territory, Her Honour, the Honourable Vicky O'Halloran AM DStJ, Administrator of the Northern Territory. Immediately following her appointment, Her Honour was invested by the Governor General to the role of St John NT Deputy Prior, the most senior role within St John NT. Mr Craig O'Halloran, by virtue of the Administrator's appointment as St John NT Deputy Prior, became the Patron for St John NT. We welcome both to their new roles within St John NT.

OUR VOLUNTEERS **VALUED IN THE COMMUNITY**

CADET FIRST AID COMPETITIONS.



The First Aid competitions were held at the Darwin Workshops on 1st October 2017. The competitions are open to members from all Cadet Divisions across the Territory. The winners of each category (Team, Individual and Cadet Leader) went on to represent the Northern Territory at the National First Aid Competitions, held in South Australia in January 2018.

Cadets choose to either participate in a three-person team or as an individual. There is also a section for Adult Cadet Leaders. Competitors in all categories participate in staged events designed to test competency in a broad range of skills including first aid, patient care and other attributes. Each team faces the same challenge, using identical equipment and duration to perform the tasks set.

AWARD RECIPIENTS

Team

1. Palmerston
2. Alice Springs

Individual

1. Elisabeth Boyle, Alice Springs
2. Ruby Ballantyne, Alice Springs
3. Stephanie McMillan, Palmerston

Cadet Leader

1. Luke McLaughlin, Casuarina
2. Claire France, Alice Springs
3. Demi-Lee Palmer, Katherine



A big thank you to the team of volunteers who helped organise the Cadet Competitions and who provided assistance both on the day and in the lead-up to the competitions. Thanks also goes to the adjudicators, patients, time-keepers, casualty simulation staff, scorers and other helpers.

NT VOLUNTEER OF THE YEAR AWARDS.

The **NT Volunteer of the Year Awards** were held on the 7th and 8th of November 2017, and highlighted exemplary volunteer work, recognising the outstanding contribution of NT volunteers, volunteer involving organisations, corporate volunteering programs and volunteer managers who make an invaluable contribution to our communities. The awards are an initiative of Volunteering SA and NT. St John NT volunteers featured highly in the awards and I extend my congratulations to all of the recipients for your outstanding efforts - you have certainly made us proud.

AWARD RECIPIENTS

Northern Territory wide

Lifetime Contribution to Volunteering Award & Overall NT Volunteer of the Year Award
Lesley King

Excellence in Volunteer Management
Mandy Paradise

Central Australia

Highly Commended - Fiona Reid

Chief Minister's Youth Volunteer of the Year Award: Ben Rowley

Top End

Chief Minister's Volunteer of the Year Award - Highly Commended
Brian Ch'ng

Chief Minister's Youth Volunteer of the Year Award
Leanne Eltagonde



ST JOHN NT VOLUNTEER OF THE YEAR AWARDS.

The Annual Volunteer Awards Presentation night was held on the 18th of November 2017, at the Mercure Darwin Airport Resort. Her Honour, the Honourable Vicky O'Halloran AM DStJ, Administrator of the Northern Territory presented the recipients with their awards.

Grand Prior badges were presented to **Indianna Bramley, Emma Gaskon and Stephanie McMillan**. The Grand Priors badge is a significant achievement for a Cadet to receive as they must earn 12 Proficiency Badges over at least three years to be eligible for the award.



COMMISSIONER AWARD RECIPIENTS



Adult Division – Darwin Division

Cadet Division – Palmerston Division

Junior of the Year award

Leah Driver, Alice Springs Division

Cadet of the Year

Maddison Carrier, Farrar Cadet Division

Adult Member of the Year award

Lindon Johnston, Alice Springs Adult Division and Tynan Garrett, Palmerston Cadet Division

Operational Support Member

Elizabeth Talbot, Fellowship

2017 Peter Falkland Award winner

Shannon Raven, Farrar Cadet Division

Hailey Ferguson was presented with the Commissioners Badge. This award is the highest that any junior can achieve and is presented after completing ten interest badges or more.

We are very grateful for the continued support of our generous sponsors and would like to thank them for their ongoing support of our volunteers.

Special thanks to the prize sponsors for the awards night; **Area 9 Telstra Shop Palmerston, Milner Pizza Capers** and **Virgin Australia**. Thank you to all who were involved in making the night such a success; Mark Ferguson, Nadia Packer, Joanna Bigwood, Hayley Edge, Daniel Watkin-Blaser, Hailee Watkin-Blaser and Mandy Paradise who was the MC for the night.

AUSTRALIA DAY AWARDS.

In January, the Palmerston Cadet Division received the Citizen of the Year Award within the category of Community Event of the Year at the Australia Day Awards. Well done to all of those involved.



ANNUAL INVESTITURE AND AWARDS CEREMONY.

The final awards event for the years was the Annual Investiture and Awards Ceremony held at Government House on the 30th of May. Several members were invested or promoted into the Most Venerable Order of the Hospital of St John of Jerusalem.

I would like to congratulate everyone who received promotions within and admissions to the Order of St John NT this year.

A Priory Vote of Thanks was awarded to **Mrs Natalie Matulick** who has supported St John NT over a number of years by writing grant submissions. Natalie has enabled us to successfully raise in excess of \$4 million through various grants and donations, including \$2,365,173 from the Federal Government's Community Development Grants Program.

We are extremely grateful to Natalie for her efforts and achievements and look forward to her continued support.

Her Honour, the Honourable Vicky O'Halloran AM DStJ, Administrator of the Northern Territory also presented a Save-a-Life Award to 12-year-old **Tahlia Drahm-Coggan** who was instrumental in saving her mother's and baby sister's lives in the aftermath of a vehicle crash in June 2017.



INVESTED OR PROMOTED INTO THE MOST VENERABLE ORDER OF THE HOSPITAL OF ST JOHN OF JERUSALEM



Promoted to Commander

- ✓ Mrs Dawn Bat CStJ
- ✓ Mr Michael McKay CStJ

Promoted to Officer

- ✓ Ms Frances Kilgariff AM FAICD OStJ
- ✓ Mrs Marie Hardy OSt

Admissions to the Order of St John as a Member

- ✓ Mrs Sarena Crossing MStJ
- ✓ Mrs Alexandra (Alex) Smith MStJ
- ✓ Mrs Leanne McGill MStJ.

ST JOHN DAY CELEBRATIONS.

St John Day, 24th June, was celebrated in Darwin with a service held at Christ Church Cathedral, followed by a parade and inspection of uniformed members in the forecourt of Parliament House. The event also marked 65 years of

Our Community Education worked with 2847 members of the community during this financial year.

the St John NT Darwin Division with members and guests celebrating at a morning tea held on the Speaker's Green, hosted by the Honourable Kezia Purick MLA, Speaker of the NT Legislative Assembly.

Thanks to Professor Mark Compton AM GCStJ, Chancellor of the Order of St John in Australia, and Chairman of the National Board of Directors of St John Ambulance Australia, and to Len Fiori CStJ, National CEO of St John Ambulance Australia, for joining us to celebrate this special event.

We were joined by a number of special guests on the day including Her Honour, The Honourable Vicki O'Halloran AM DStJ, Administrator of the Northern Territory, and Deputy Prior of the Order of St John in the NT, Mr Craig O'Halloran, Patron of the Order of St John in the NT, Hon. Natasha Fyles MLA, Minister for Health, The Right Worshipful The Lord Mayor of Darwin, Kon Vatskalis JP, and Mayor of Litchfield Council, Maree Bredhauer.

Presentations made on the day to commemorate important anniversaries for St John Ambulance included:

- ✓ **NT Darwin Division**
65 years of service to the people of Darwin & beyond
- ✓ **Alice Springs Cadet Division**
40 years of service to the community
- ✓ **Humpty Doo Cadet Division**
20 years of service to the community



COMMUNITY EDUCATION.

The Community Education team works with the Northern Territory community, presenting an audience-specific program that teaches potentially lifesaving skills of First Aid align to St John NT's vision of 'First Aid for all Territorians'. In October 2017, we celebrated the milestone of delivering to 50,000 school aged children free first aid training as part of the St John NT First Aid in Schools Program.

The First Aid in Schools program (FAiS) is a major component of the Community Education annual program. With no cost to Northern Territory schools, the FAiS program is presented according to the audience – age appropriate, location specific, skill level suitable and always in a safe and supportive learning environment.

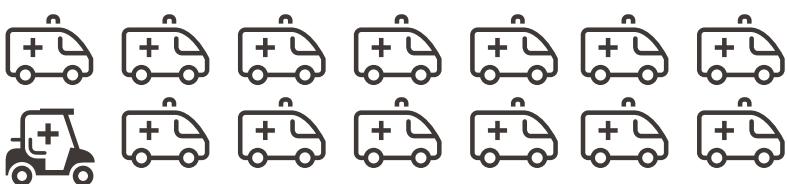
Aimed at school-aged students (Transition to Year 9), each lesson is presented in short sessions of 45 minutes through to an hour and a half. Students learn about St John NT, paramedics and what they do, calling 000, what an emergency is along with varying injury and emergency based management skills (snake bites, wound care, unconsciousness and more). In the 2017/2018 financial year, the Community Education team delivered the FAiS program to 12,828 Territory students. This year has seen a large increase in requests for 'how to manage an unconscious patient', CPR skills and how to use an AED (Automated External Defibrillator) for students, as well as teachers and educators in classrooms.

Community Education maintain a focus on interacting with community members, knowing that this will have a positive impact on the future of each person who takes part, as well as building the resilience of the Northern Territory at large.

In conjunction with both Government and non-government organisations, St John NT Community Education Officers participated in the Australian Institute for Disaster Resilience Conference. As a direct result of the relationships built with other Emergency Services and not-for-profit community engagement teams, St John NT Community Education will be able to join forces to reach more communities in rural Northern Territory. The 2018/19 year will include travel to communities in Groote Eylandt, Galiwin'ku and Walaparinga, amongst others. The aim of these visits is to enable the communities to build resilience in the face of environmental disaster (flood, fire, illness, injury and cyclone) through skills such as First Aid, evacuation procedures, understanding the weather, preparing well and helping each other.

The Community Education Team are privileged to continue to work with the Michael Long Leadership and Learning Centre (MLLLC) to teach First Aid as part of the FAiS program this year. Approximately 15 students are taught on a weekly basis as part of a weeklong Camp in Darwin. Invitations to teach First Aid to new parent groups, at workshops during school holidays, to community groups as part of Scouts, Girl Guides, Library story time, School of the Air, Home School, Early Childhood and Education Programs, CAAPS, FORWAARD, Territory Parenting Support and Cowdy Ward, amongst others, has been extended to Community Education, with these interactions planned to continue into the future.

Thank you all for your efforts in what was a very busy year. Your ongoing commitment and service to the community is greatly appreciated.



VOLUNTEERS ON THE MOVE WITH:

13 volunteer ambulances
with stretcher capabilities
1 Medi Cart

OUR VOLUNTEERS HELPING OUR NT COMMUNITY



50,000 students trained for free

The training of our 50,000th student through the St John NT First Aid in Schools program occurred at Anula Primary School in Darwin on 26th October 2017. To mark this special occasion, the school was presented with a St John modular first aid kit and each student involved in the training received their own personal first aid kit to take home.

The program first began in 2010 as an initiative of St John NT and quickly gained national interest. Since then, over 1,000,000 children have been trained in life-saving first aid skills by St John Ambulance in every state and Territory across Australia.

First aid topics covered by the program are specifically tailored to the age of the students and can also be customised to meet community requirements. The teaching topics for pre-school children range from what does a Paramedic look like? to who can help in an emergency? Year 7 & 8 students receive training ranging from how to manage an unconscious patient to performing vital CPR and defibrillation (AED) in a cardiac arrest situation.

Principal of Anula Primary School, Kerry Hudson, said the St John NT First Aid program was incorporated into Anula Primary School's Health and PE program. "Our students have the opportunity to learn valuable, lifelong skills that could save a life in an emergency," she says. "The Anula students have responded enthusiastically to the program which has been delivered to all 21 classes including two Preschool classes."

Funding for the program is provided by grants, the donations we receive from generous Territorians and from the proceeds of our commercial programs that provide First Aid training, First Aid kit sales and kit restocking.



MILESTONE ACHIEVEMENT IN COMMUNITY EDUCATION

What we did

IN THE NORTHERN TERRITORY



580
Volunteers



Total volunteer hours **32,226**



Provided first aid cover at **873** events



Volunteers attended to **2,054** people



First Aid in Schools issued **12,828** certificates



Community education reached **2,847** people



57,916 Triple Zero (000) calls received



Ambulance responded to **48,256** incidents



Ambulance transported **47,581** patients



Training issued **9,593** first aid certificates



First aid sales and restocking serviced **1,600** clients



Director of Commercial Operations' Report

Our Sales & Restock area showed an increase of **18% in revenue** over the previous year

PETER SARGEANT DIRECTOR OF COMMERCIAL OPERATIONS

This year has seen St John NT consolidate our commercial performance in the First Aid Training, First Aid Kit Sales and Restocking areas.

Commercial revenues are extremely important within St John NT, with surplus monies raised supporting our various volunteer programs and Divisions and the important work that they do in the local communities. This includes the highly successful First Aid in Schools program, which provides free First Aid training for school-aged children across the Territory.

Despite the downturn in the local economy, the St John NT First Aid Training Department recorded an increase of 8% in the number of people attending commercial First Aid courses across the Territory. Our Sales & Restock area showed an increase of 18% in revenue over the previous year, resulting in the employment of a part-time restockist to meet demand for our services.

The first aid retail outlet at 416 Stuart Highway in Winnellie underwent a facelift with new signage added to the facia, allowing for better street appeal and higher visibility to passing traffic. Sales in Darwin also acquired a new purpose restocking vehicle, which has been fitted out with all the specifications required for access into mine and construction sites.

With the addition of the new vehicle in May, the sales team conducted their first remote restocking trip to communities and townships across the Top End of the Northern Territory. A total of 14 remote areas from Beswick, Barunga, Bulman, Mataranka, Roper Bar, Ngukurr, Numbulwar, Victoria River, Timber Creek and all places between, had their first aid kits serviced by our restockist. This trip alone added a staggering 6500km to the odometer of the new vehicle. In June, the Alice Springs sales team travelled another 4500km across the NT, servicing all locations between Alice Springs and Borroloola.

With over 1600 business customers Territory-wide (all on 3, 6 or 12 month restocking schedules), the sales team will be looking to further their restocking footprint in 2019 and have plans to introduce a new workplace first aid initiative to businesses.

Our thanks goes to Mr Denis Rayner who has left the Training Department to take on the role of Director Volunteer Services. He is replaced by Ms Alison Soulsby as the new First Aid Training Manager.

This year, the training department issued 9593 training certificates to students and, from funding received through various grant applications, 140 students gained a first aid qualification at no cost to themselves. This included 60 Indigenous students who received first aid training as a part of the Aboriginal Responsive Skilling Grant.

The implementation of our SalesForce Customer Relationship Management System is almost complete and will allow a

seamless integration of online bookings, payments and certificate tracking, as well as providing a database to track customer restocking requirements.

Our yearly stocktake was completed in June of this year and again highlighted just what is involved in keeping an organisation such as St John NT on the road. Medical stocks valued in excess of \$600,000 are held in our warehouses in Alice Springs and Darwin and distributed across the Territory to ensure that our paramedics have the medical supplies they need to treat their patients, irrespective of weather and other emergencies that could impact delivery.

Highlights

220 

Automatic External Defibrillators (AED's) sold

9593 

First aid training certificates issued

\$600k 

in medical stocks distributed to ambulances across the NT

1,600 

businesses had their first aid kits serviced



www.stjohnnt.org.au

- ✓ ST JOHN NT **PRODUCT CATALOGUE**
- ✓ ST JOHN NT **ONLINE SHOP**

Our People in Focus

Training & Development

In 2017-2018, St John NT continued to support the development of its leaders through the Driftwood Leadership course. 30 managers and supervisors attended the course, including identified future leaders.

Training in Cultural Awareness and Appropriate Workplace Behaviour continued to be delivered through Induction Training, with refresher training due in the next year for all staff.

St John NT received feedback from the 2017 Staff Engagement Survey, that identified communication was a key area for improvement. St John NT engaged Coach Communications to deliver the Class Act program, designed to coach employees in the use of practical strategies and techniques to better improve communication within the workplace. Approximately 50% of employees participated in the program. Communication principles and a leadership framework is currently being developed from the feedback received from the program.

Wellbeing

The Mental Health and Wellbeing Project Officer (12 months) position was established to assist in the development of a Mental Health and Wellbeing Strategy. The position has commenced putting in place processes to identify and support employees and volunteers who are experiencing mental health issues.

The peer support program has grown from three active peer supporters to 17 fully trained peer supporters. The program launched the 'Assisting Members to Become Emotionally Resilient' (AMBER) hot line. In addition, managers and supervisors attended Trauma and Resilience in the Workplace training.





STAFF MEMBERS

TOTAL 276

MALE **58%**

FEMALE **42%**

WORKFORCE BY DEPARTMENT

Ambulance Operations

57%

Communications

14%

Corporate Services

8%

Workshop

6%

First Aid Training

5%

Commercial

4%

Clinical Services

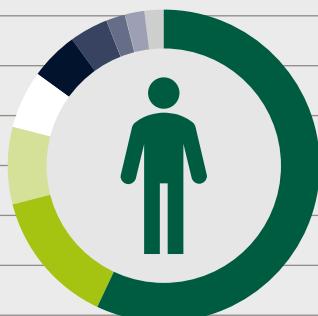
2%

Volunteer Department

2%

Executive

2%



AGE GROUPS

18 - 25

10%

26 - 35

33%

36 - 45

28%

46 - 55

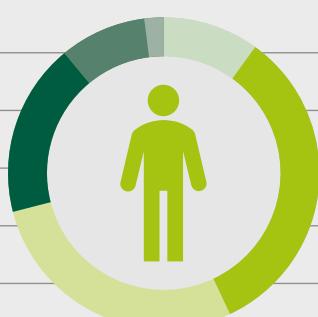
18%

56 - 65

9%

65+

2%



VOLUNTEERS

TOTAL 580

VOLUNTEERS BY FUNCTION

Adult Volunteer Operations

56%

Cadets

30%

Cadet Volunteer Operations

14%

MALE

43%

FEMALE

57%

Recruitment

Our Ambulance service continues to have the largest recruitment intake. During 2017-2018, St John NT advertised approximately 70 positions externally, and 88 internally. The organisation employed 58 new employees, including two apprentice mechanics, 13 Graduate Paramedics, and 14 Emergency Medical Dispatchers. To support the growth of the organisation and increase in service delivery, seven new positions were created including, WHS Officer, Mental Health and Wellbeing Officer, Data Analyst, Educator for Emergency Call Centre, Ambulance Support Officer and two Ambulance Support Co-ordinators.

- ✓ Nine Emergency Medical Dispatchers received their Certificate IV in Ambulance Communications.
- ✓ Eight paramedics gained their Authority to Practice.

Recognising Excellence

The organisation continues to recognise the excellence of its employees through the Paramedic of the Year Awards. Awards were given for New Practitioner, Peer Nominated, Paramedic Southern Region, Paramedic Northern Region and NT Paramedic of the Year 2017.

Service recognition certificates and service pins are given to employees who reach, 5, 10, 15, 20, 25 and 30 years of continuous service with St John NT. In 2017-2018, the service recognition program acknowledged 17 employees.

Enterprise Agreements

The St John Ambulance Australia (NT) Inc First Aid Trainers Enterprise Agreement 2014-2018, which covers all First Aid Trainers, expired in March 2018. Bargaining for a new Enterprise Agreement commenced and continues.

The St John Ambulance Australia (NT) Inc Ambulance Enterprise Agreement 2016-2019 covers all Paramedics, Emergency Medical Dispatchers and Patient Transport Officers. In August 2017, a new Enterprise Agreement was negotiated and supported by staff. This resulted in grandfathering the payment of personal leave on termination to all new employees, and leave loading being rolled into base rate of pay.

Thank You to Our Supporters

We sincerely thank each donor who has supported the work of St John NT through financial and in-kind donations. We acknowledge those who wish to remain anonymous and those not listed here. It is with your help that we can continue to provide quality first aid services to Territorians.

Companies, Organisations & Individuals

| | | |
|--|---|-------------------------|
| ABC AMATUER RACE CLUB | IAN BROWN | NORTHERN PROJECTS |
| AJ GALLAGHER | JACQUELINE O'BRIEN | PALMERSTON RSL CLUB INC |
| ANGIE BUTLER | JESS PATTERSON | PRBA |
| AREA 9 PTY LTD | KATHERINE TAUSCHKE - | ROBERT RODDA |
| BEN ROWLEY | PALMERSTON CADET DIVISION | ROSS COBURN |
| BOHDAN BODNARUK | KENNETH RENNEY | ROTARY CLUB OF THE NT |
| CAITLIN LITTLE | KR BLACKER & ASSOC | SEBATION DOEWNKAEMPER |
| CAROLS BY CANDLELIGHT 2016 | LEGACY CLUB OF THE NT | TENNANT CREEK MEMO CLUB |
| CELCIUS AIRCONDITIONING | MARGORIE GILL | TERRITORY UNIFORMS |
| CHOICES FLOORING | MATARANKA FISHING, SPORTING & | TREPANG SERVICES |
| CHRISTMAS IN DARWIN ASSOC 2017 | RECREATION CLUB | VERONICA BECKER |
| CITY OF PALMERSTON - PALMERSTON CADET DIVISION | MELANIE BRAMLEY - PALMERSTON CADET DIVISION | |
| COLEMANS PRINTING | MERIT PARTNERS | |
| COSTELLO YARD CAMPDRAFT ASSOC | MINDIL MARKETS | |
| CSG | NOONAMAH RODEO | |
| DARWIN MOTORCYCLE CLUB | | |
| DONALD LOCKLEY | | |
| GAEI MORRIS - R MORRIS | | |
| GRICE FAMILY TRUST | | |

Grants Awarded

NT Govt. Office for Youth
Youth Vibe Holiday Grants

Nhulunbuy Rotary Club
Nhulunbuy Outreach Project

Northern Territory Government
Natural Disaster Resilience Emergency
Volunteer Fund

Myer Foundation
Sydney Myer Fund - Poverty and
Disadvantage Small Grants Program

ANZ
ANZ Staff Foundation Grants

Northern Territory Government
Natural Disaster Resilience Emergency
Volunteer Fund (second grant received)

NT Govt. Office for Youth
Youth Engagement Grants Program

City of Darwin
Community Grants Program, Round 1
2017/18

**NT Mental Health Coalition
(NTMHC)**
Mental Health Week Mini Grants

The Order of St John

IN THE NORTHERN TERRITORY



Dame of Grace

Her Honour, the Honourable Vicky O'Halloran AM DStJ, Administrator of the Northern Territory
The Honourable Sally Thomas AC
Mrs Jeannette Anictomastis
Dr Valerie Asche
Mrs Angelina Butler
Ms Nerys Evans
Mrs Lesley King
Mrs Tessa Pauling

Knights of Grace

Mr John Hardy OAM
The Honourable John Anictomatis AO
The Honourable Austin Asche AC QC
The Honourable Ted Egan AO
The Honourable Tom Pauling AO QC
Dr Lionel Crompton
Mr Duncan McNeill
Mr Stephen Peers OAM
Mr Peter Poole
Mr Trevor Riley QC

Patron

Mr Craig O'Halloran

Commanders

Mr Stephen Baddeley
Mrs Dawn Bat
Mr Roland Chin
Mr Ross Coburn
Mr Craig Garraway
Mrs Marian Grayden
Mr Michael McKay ASM
Mr Brendan Quirke
Mr Noel Talbot

Officers

Mr Glen Auricht
Mrs Gwyn Balch
Mr Paul Berry
Mr Kevin Blake OAM
Mr Rodney Bramley
Ms Sue Cooper
Mr Mark Ferguson
Mrs Debbie Garraway
Mrs Marie Hardy
Mr Frank Haydock
Mrs Roslyn Jones
Mr Bruce Jones
Mrs Lenaire Keatch
Mr Grant Keetley
Ms Frances Kilgariff AM
Mrs Patricia King
Mrs Mandy Langdon
Mr Patrick Murray
Mrs Kimberlee McKay

Mr Gregory Payne
Mrs Kelly Raven
Ms Christine Turner

Chaplain

Vacant

Members

Mr Royce Andrews
Ms Sonya Arnold
Mrs Rosie Ballinger
Mr Gorfon Bowman
Mrs Nerissa Brumby
Mr Brett Butler
Mr Aaron Brooks
Mr Brian Ch'ng
Mrs Marcel Clark
Miss Lucy Cooper
Mr Craig Cousins
Mrs Sarena Crossing
Mr Mark Cullenane
Me Wayne Dillon
Mr Rhys Dowell
Mr Frank Dunstan
Mrs Kay Gargett
Mr Bruce Garnett
Mr Justin Hankinson
Mr Rodney Hocking
Mr Frank Hoschke
Mr Geoff Kain
Mrs Doreen Kerr
Mrs Sylvia Klonaris
Mrs Vicki Macmillan
Dr Arun Mahajani
Mr Paul Maybank
Mrs Leanne McGill
Ms Sarah McLaughlin
Mrs Rosemary Mooney
Ms Julie Murray
Ms Romaine Ooloff
Mr Mark O'Shaughnessy
Mrs Kate Owen
Mr Ron Owen
Ms Mandy Paradise
Mrs Lee Payne
Mrs Donna Peters
Mrs Ellen Pitts
Mr Warren Purse
Mr Henri Raafs
Mrs Makaylia Ravlich
Mr Adrian Rossiter
Mr Steve Rudder
Mr Martin Scaife
Prof Jan Schmitzer
Mr Garry Schoolmester
Ms Regina Sellar
Mr Richard Skinner
Mrs Sue-Ellen Skinner
Mrs Alexandra Smith
Mr Simon Spillet
Ms Donna Stone
Mr Rees Vandermolen
Mrs Hailee Watkin-Blaser
Mrs Tracy Watts

Board Members



Roland Chin FCA FCPA CStJ
Chairperson

Mr Roland Chin joined St John Ambulance Australia (NT) Inc. as the Treasurer in 2002 and became the NT Chair early in 2015. He has proven to be an exemplary Board Member. He is an integral member of the Board, having played a pivotal role in the financial success of the organisation. Being a long term Territorian and Partner at KPMG, Mr Chin's vast knowledge and corporate experience has been of enormous assistance to our organisation.

In addition to his Board duties, and active participation as an NT representative on the National St John Boards, Roland has continued to support the Volunteers of the NT by attending and involving himself in as many of their activities as he can. He has also been an active participant at National forums as a representative on the Australian Office Budget Committee and has been involved with Government consultations regarding the Ambulance Service contract.

Roland has made a significant contribution to St John Ambulance over the past fifteen years and his dedication, knowledge and experience is exceptional and well worth the recognition. Since his commencement on the Board, Roland has provided stability and support for senior staff as well as his Board peers during what has often been periods of uncertainty in the future of the Organisation. Roland's presence on other significant Boards in the NT, has enhanced the promotion of St John across the Territory at various levels. His service has been regarded as above and beyond the normal call of duty.



Trevor Riley QC KStJ
Vice Chairperson

Trevor Riley was appointed Chief Justice of the Supreme Court of the Northern Territory in September 2010. At the time of his appointment, he had been a Justice of the Supreme Court since 1999. He retired as Chief Justice in July 2016.

Mr Riley was a member of the Northern Territory Bar Association, having signed the Roll of Counsel in 1985. Prior to this, he was a Northern Territory solicitor from 1974 to 1985.

He was appointed a Queen's Counsel in 1989. He was President of the Northern Territory Bar Association from 1993 to 1997, having been Vice President from 1989 to 1993. He was Junior Vice-President of the Australian Bar Association from 1993 to 1994.

Mr Riley is a former Vice-President and Councillor of the Northern Territory Law Society. He is a former member of the Legal Practitioners Complaints Committee, the Law Reform Committee, the Public Purposes Trust and the Legal Practitioners Admission Board. He is a former part-time lecturer at the Faculty of Law at the Northern Territory University and is an occasional lecturer in Advocacy.

He is a Director of the Menzies School of Health Research and Co-Chair of the Bilata Legal Pathways Reference Group.



Peter Carew FAICD
Treasurer

Peter has a long association with St John Northern Territory, from the late 80's as a supporting contractor in the electronics and communications fields to current member and treasurer.

With a background in business development and management, Peter ran a successful NT company for 25 years before moving to resource sector management and then senior government positions.

His community involvement has included voluntary positions with the Chamber of Commerce and various industry training organisations, NGO's including Employment and Training, NTU, Menzies School of Health Research, Group Training NT, and the Australian Institute of Company Directors (AICD), among others.

Peter is a Fellow of the AICD and a graduate of their well-known Company Directors Course and Advanced Directors Course. Peter was appointed Member of the Order of Australia in 2003 for his services to the community through development of trade links and vocational training in the Northern Territory.



Fran Kilgariff AM FAICD MStJ
Secretary

Fran has had a long history of community involvement in the Northern Territory. She was born in Alice Springs and educated both there and in Adelaide, and has a comprehensive understanding of the opportunities and difficulties of operating in the NT.

Her community involvement has included being Mayor of Alice Springs for 8 years, during which time she represented Alice Springs on many committees, often as Chair. She has had a long involvement with the YMCA where she was National Vice President for three years and has been a Director on the Board of St John Ambulance NT since 2004.

Fran has qualifications in Radiography, Prehistoric Archaeology and Teaching and has worked in many different areas and positions in the Territory. She was, until recently, a General Manager of Ninti One, a research focused organisation, based in Alice Springs.

Fran was awarded the Order of Australia medal (AM) for her services to local Government and contributions to the social and economic development of Alice Springs. She is also a Fellow of the Australian Institute of Company Directors (AICD).



Robert Kendrick GAICD
Ordinary Board Member

Robert joined the Northern Territory (NT) Police Force in 1982 and worked across the NT in rural, remote and urban locations. In 2002, he served in East Timor with the United Nations Police and was Commander for the Darwin Region between 2008 and 2011, also serving as the Regional Disaster Controller during this time.

Between 2011 and 2014, Robert was in the NT Public Service where he became Chief Executive Officer for departments that focused on regional development and indigenous advancement. Robert's qualifications include a Master of Public Policy and Administration.

Robert is currently on the board of the Larrakia Nation Aboriginal Corporation and is Deputy Chair of the Regional Development Australia (NT) Committee, on two committees for the Australasian College of Emergency Medicine, as well as a member of a number of NT Government boards and committees.



Terri-Ann Maney GAICD
Ordinary Board Member

Terri-Ann is currently Members and Directors Manager for the AICD NT. Terri-Ann has had extensive experience in business-related fields with a career largely centred on adult education and organisational development. It's the dynamic business environment and sense of community that has kept Terri-Ann living in the Territory since 1999.

Her role with AICD is focused on making a positive impact through governance education, director development and advocacy. She is an active NFP Director and does so as a meaningful way of giving back to the Community.

In 2016, she was recognised as a finalist in the For Purpose and Social Enterprise Award Category in the NT Telstra Business Women's Award.



Treasurer's Report

PETER CAREW
TREASURER

Discussion and Analysis of Financial Report

Information on St John Ambulance Australia (NT) Inc. and its Controlled Entities for the Concise Financial Report

The concise financial report is an extract from the financial report for the year ended 30 June 2018. The financial report and disclosures in the concise financial report have been derived from the 2018 Financial Report of St John Ambulance Australia (NT) Inc. (St John NT) and its controlled entities. The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of St John

NT as the full financial report. A copy of the full financial report and auditor's report will be sent to any member, free of charge, upon request.

The discussion and analysis is provided to assist members in understanding the concise financial report. The discussion and analysis is based on the St John NT financial report and the information contained in the concise report has been derived from the full 2018 Financial Report of St John NT.

In accordance with AASB 10: Consolidated Financial Statements, the Association's Executive Committee has determined that the Association is the Parent entity of St John Ambulance Australia NT Holdings Pty Limited and the St John Ambulance (NT) Endowment Company Pty Limited as it has control over these entities. As such, the financial statements have been prepared to depict consolidated financials in addition to the Association's financials.

Dollar values in all financial schedules are reported to the nearest \$000's as indicated. Dollar values reported in commentary and text notes are reported to the nearest dollar.

Statement of Profit or Loss and Other Comprehensive Income – St John NT

Revenue and Cost of Sales

The 2017/18 financial year resulted in a net loss of \$49,817. Caseload activity has continued an upward trend with incident growth averaging an increase of 9.1%.

Ambulance

Northern Territory Government (NTG) Funding

Funds received from the NTG for the provision of road transport ambulance services in designated Northern Territory regions during the 2017/18 financial year totalled \$29,602,200.

Transport Revenue

Transport revenues have increased by 8% over the last financial year with total attendances up 15%.

Volunteer First Aid Services and Commercial Operations

The Volunteer operating surplus totalled \$905k primarily due to increased grant revenue totalling \$1.983m. The increase in grant revenue is attributable to successfully obtaining funds from the Australian Government, Department of Infrastructure and Regional Development, to build a new Volunteer and Training Centre in Alice Springs.

First Aid Training revenue decreased by 3% but overall expenditure reduced by 9%, primarily as a result of decreased personnel and administrative costs which allowed for a 36% increase in surplus.

First aid product sales net profit decreased by 1% totalling \$616k in 2017/18. There was a 23% increase in revenue but gross profit margin dropped by 6%. The recommended pricing models on some products have changed and will be monitored.

Workshop net surplus totalled \$385k, an increase of 97%. Revenue rose by 14% primarily due to an increased number of remote health vehicles completed and a 3% reduction in total expenditure. The contract to build remote health vehicles has been completed and the new contract will be tendered for in the 2018/19 financial year.

Contract activity has been minimal with revenue decreasing by 65% resulting in a net surplus of \$21k. Current activity is limited to vehicle leasing but new business opportunities continue to be monitored and tendered for as they arise.

Expenditure

Personnel costs increased by 4% primarily relating to Enterprise Agreement increments and a full year of expenditure for 11 additional personnel. Developing our staff has been a strong focus, increasing investment in training by \$201k. Workers compensation insurance costs have increased by 14% because of an adjustment on actual wages over the last three years and recruitments costs have increased due to the recruitment of key management personnel.

Depreciation expense has increased by 13% consistent with increased capital spending which includes new ambulance fleet and equipment, information technology hardware and upgrades to radio infrastructure.

Operational costs have increased by 15% resulting primarily from an increase in medical supplies which reflects the growth in patient case activity.

Occupancy costs increased by 5% due to an increase in rental rates and the leasing of a new building as an extension to the Darwin workshop. Electricity costs have also increased by 12% with charges being paid for the new Katherine Ambulance centre.

Administration costs have increased by 8% primarily due to increased consultancy and legal fees with minor increases to licencing and general insurance. Costs that have reduced include travel, printing and postage.



Statement of Financial Position and Cash Flows

A decrease in cash flow has resulted from the cashing out of large employee entitlement balances, increased operational expenditure in particular personnel costs and the purchase of plant and equipment.

Plant and equipment increases are the result of vehicle additions in support of the Ambulance service expansion, which includes new and more costly equipment, and the replacement of vehicles. Radio infrastructure upgrades have continued and contribute to the increase in capital spending.

Non-current assets have increased as a result of the work in progress for the new Alice Springs Volunteer and Training Centre funded by the Federal grant.

Trade & Other Payables at the end of 2017/18 have increased primarily because of intercompany loans.

Leave provisions have decreased from prior year with payments of large employee balances and the reduction of annual leave liability through Enterprise Agreement negotiations.

Statement of Changes in Equity

Changes in equity are attributable to the total comprehensive income for the financial year.

Statement by the Executive Committee 30 June 2018

In our opinion –

- a. the accompanying concise financial report as set out on the previous pages are drawn up so as to present fairly the state of affairs of the Association as at 30 June 2018 and the results of the Association for the year ended on that date;
- b. the concise financial report is an abridged form of the Group's general purpose financial report that has been made out in accordance with the Australian Accounting Standards and other professional reporting requirements; and
- c. there are reasonable grounds to believe that the Association will be able to pay its debts as and when they fall due.

Signed for and on behalf of the Executive Committee of the Council of St John Ambulance Australia (NT) Inc. at 50 Dripstone Road Casuarina NT.



Mr Roland Chin CStJ
Chairman

Darwin
5/11/2018



Mr Peter Carew AM FAICD
Treasurer

Darwin
5/11/2018

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME

For the Year Ended 30 June 2018

| | St John NT | | St John NT Group | |
|--|-----------------|-----------------|------------------|-----------------|
| | 2018 \$000's | 2017 \$000's | 2018 \$000's | 2017 \$000's |
| Revenue | | | | |
| Ambulance Transport Fees | 20,019 | 18,487 | 20,019 | 18,487 |
| Fee for Service Funds | 13,562 | 13,398 | 13,562 | 13,398 |
| Sales | 6,312 | 5,752 | 6,312 | 5,752 |
| Other | 2,529 | 984 | 2,680 | 768 |
| Total Revenue | 42,422 | 38,621 | 42,573 | 38,405 |
| Cost Of Sales | 2,459 | 1,979 | 2,459 | 1,979 |
| Gross Profit | 39,963 | 36,642 | 40,114 | 36,426 |
| Expenditure | | | | |
| Personnel | 31,144 | 29,962 | 31,144 | 29,963 |
| Depreciation on Non Current Assets | 1,876 | 1,663 | 2,116 | 1,924 |
| Operational | 2,396 | 2,089 | 2,396 | 2,088 |
| Occupancy | 1,843 | 1,746 | 1,307 | 1,216 |
| Marketing | 210 | 204 | 221 | 261 |
| Administration | 2,447 | 2,265 | 2,503 | 2,326 |
| Finance | 97 | 110 | 97 | 110 |
| Total Cost & Expenditure | 40,013 | 38,039 | 39,784 | 37,888 |
| Net Surplus / (Deficit) for the Year Attributable to Members of the Association | (50) | (1,397) | 330 | (1,462) |
| Other Comprehensive Income | - | - | - | - |
| Total Comprehensive Income / (Loss) Attributable to Members of the Association | (50) | (1,397) | 330 | (1,462) |

The Statement of Profit or Loss and Other Comprehensive Income should be read in conjunction with the accompanying notes.

STATEMENT OF FINANCIAL POSITION

As at 30 June 2018

| | St John NT | | St John NT Group | |
|--------------------------------------|---------------|---------------|------------------|---------------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$000's | \$000's | \$000's | \$000's |
| ASSETS | | | | |
| Current Assets | | | | |
| Cash | 5,309 | 8,434 | 7,897 | 12,477 |
| Trade & Other Receivables | 4,208 | 3,702 | 4,259 | 3,641 |
| Inventories | 809 | 695 | 809 | 695 |
| <i>Total Current Assets</i> | 10,326 | 12,831 | 12,965 | 16,813 |
| Non Current Assets | | | | |
| Property, Plant and Equipment | 7,304 | 3,991 | 9,291 | 5,945 |
| <i>Total Non Current Assets</i> | 7,304 | 3,991 | 9,291 | 5,945 |
| Total Assets | 17,630 | 16,822 | 22,256 | 22,758 |
| LIABILITIES | | | | |
| Current Liabilities | | | | |
| Trade & Other Payables | 3,005 | 1,431 | 1,358 | 1,474 |
| Provisions | 6,584 | 7,391 | 6,584 | 7,391 |
| Other | 1,522 | 1,553 | 1,522 | 1,553 |
| <i>Total Current Liabilities</i> | 11,111 | 10,375 | 9,464 | 10,418 |
| Non Current Liabilities | | | | |
| Provisions | 712 | 590 | 712 | 590 |
| <i>Total Non Current Liabilities</i> | 712 | 590 | 712 | 590 |
| Total Liabilities | 11,823 | 10,965 | 10,176 | 11,008 |
| NET ASSETS | 5,807 | 5,857 | 12,080 | 11,750 |
| EQUITY | | | | |
| Accumulated Funds | 4,922 | 4,972 | 9,476 | 9,146 |
| Capital Reserves | 885 | 885 | 2,604 | 2,604 |
| Total Equity | 5,807 | 5,857 | 12,080 | 11,750 |

The Statement of Financial Position
should be read in conjunction with the accompanying notes.

STATEMENT OF CHANGES IN EQUITY

For the Year Ended 30 June 2018

Accumulated Surplus

| | St John NT | | St John NT Group | |
|--|-----------------|-----------------|------------------|-----------------|
| | 2018 \$000's | 2017 \$000's | 2018 \$000's | 2017 \$000's |
| Balance at Beginning of the Reporting Period | 4,972 | 6,369 | 9,146 | 10,608 |
| Total Comprehensive Income / (Loss) Attributable to Members of the Association | (50) | (1,397) | 330 | (1,462) |
| Balance at End of the Reporting Period | 4,922 | 4,972 | 9,476 | 9,146 |

Capital Reserve

| | | | | |
|---|------------|------------|--------------|--------------|
| Balance at Beginning of the Reporting Period | 885 | 885 | 2,604 | 2,604 |
| Movement | - | - | - | - |
| Balance at End of the Reporting Period | 885 | 885 | 2,604 | 2,604 |

Total Equity

| | | | | |
|---------------------|--------------|--------------|---------------|---------------|
| Total Equity | 5,807 | 5,857 | 12,080 | 11,750 |
|---------------------|--------------|--------------|---------------|---------------|

The Statement of Changes in Equity should be read in conjunction with the accompanying notes.

NOTES TO THE FINANCIAL STATEMENTS

For the Year Ended 30 June 2018

Note 1: Basis of Preparation of the Concise Financial Report

The concise financial report relates to St John Ambulance Australia (NT) Inc. and the entities that it controlled during and at the end of the year ended 30 June 2018.

The concise financial report is an extract from the full financial report

for the year ended 30 June 2018. The concise financial report has been prepared in accordance with Accounting Standard AASB 1039: Concise Financial Reports.

The financial report, specific disclosures and other information included in the concise financial report are derived from, and are consistent with, the full financial report of St John Ambulance Australia (NT) Inc. and its controlled entities (the Group). The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of the Group as the full financial report. A copy of the full financial report and auditor's report will be sent to any member, free of charge, upon request.

The presentation currency used in this concise financial report is Australian dollars.

STATEMENT OF CASH FLOWS

For the Year Ended 30 June 2018

| | St John NT | | St John NT Group | |
|--|-----------------|-----------------|------------------|-----------------|
| | 2018 \$000's | 2017 \$000's | 2018 \$000's | 2017 \$000's |
| Cash Flows from Operating Activities | | | | |
| Payments to Suppliers & Employees | (41,176) | (36,925) | (40,862) | (36,460) |
| Transport Fee Receipts | 19,824 | 18,383 | 19,824 | 18,383 |
| Interest Received | 172 | 210 | 223 | 268 |
| Fee For Service Income Receipts | 13,562 | 13,398 | 13,562 | 13,398 |
| Other Receipts from Customers | 7,931 | 6,400 | 8,028 | 6,127 |
| Net Cash Flows provided by Operating Activities | 313 | 1,466 | 775 | 1,716 |
| Cash Flows from Investing Activities | | | | |
| Payments from Purchase of Plant & Equipment | (5,296) | (2,064) | (5,569) | (2,290) |
| Proceeds from Sale of Plant & Equipment | 214 | 235 | 214 | 235 |
| Net Cash Flows used in Investing Activities | (5,082) | (1,829) | (5,355) | (2,055) |
| Cash Flows from Financing Activities | | | | |
| Loan From Related Parties | 1,644 | - | - | - |
| Net Cash Flows from Financing Activities | 1,644 | - | - | - |
| Net Increase / (Decrease) in Cash Held | (3,125) | (363) | (4,580) | (339) |
| Cash at Beginning of Reporting Period | 8,434 | 8,797 | 12,477 | 12,816 |
| Cash at End of Reporting Period | 5,309 | 8,434 | 7,897 | 12,477 |

The Statement of Cash Flows should be read in conjunction with the accompanying notes.

Basis of Consolidation

The consolidated financial statements comprise the financial statements of the parent entity, St John Ambulance Australia (NT) Inc. and its subsidiaries St John Ambulance Australia NT Holdings Pty Limited and The St John Ambulance (NT) Endowment Trust as at the reporting date. The balances and effects of intragroup transactions are eliminated from the consolidation. Subsidiaries are those entities controlled by the parent. An investor controls an investee if and only if the investor has power over the investee; exposure, or rights, to variable returns from its involvement with the investee; and the ability to use its power over the investee to affect the amount of the investor's returns. Where an entity either began or ceased to be controlled during a financial reporting year, the results are included only from the date control commenced or up to the date control ceased.

The financial information of all subsidiaries is prepared for consolidation for the same reporting year as the Parent and where necessary amounts have been adjusted to maintain consistency with accounting policies adopted by the Group.

Going Concern

A five year contract, with a provision for the extension of a further five years, commenced on 01 February 2016 between the Northern Territory Government and St John Ambulance Australia (NT) Inc. for the provision of road transport ambulance services in designated Northern Territory regions. These financial statements have been prepared on a going concern basis on the assumption that sufficient government funding will be provided to St John Ambulance Australia (NT) Inc. in the future.



Independent Auditor's Report to the members of St John Ambulance Australia (NT) Inc.

Report on the Concise Financial Report

Opinion

We have audited the concise financial report of St John Ambulance Australia (NT) Inc. ("the Association") and its controlled entities, which comprises the statement of financial position as at 30 June 2018, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, derived from the audited financial report of St John Ambulance Australia (NT) Inc. and its consolidated entities for the year ended 30 June 2018 and the discussion and analysis. The concise financial report does not contain all the disclosures required by the Australian Accounting Standards.

In our opinion, the accompanying concise financial report, including the discussion and analysis of St John Ambulance (NT) Inc. complies with Accounting Standard AASB 1039 *Concise Financial Reports*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities* section of our report. We are independent of the Association in accordance with the independence requirements of the Australian professional accounting bodies that are relevant to our audit of the concise financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Concise Financial Report

The Concise Financial Report does not contain all the disclosures required by Australian Accounting Standards in the preparation of the financial report. Reading the Concise Financial Report and the auditor's report thereon, therefore, is not a substitute for reading the Financial Report and the auditor's report thereon.

The Financial Report and Our Report Thereon

We expressed an unmodified audit opinion on the audited Financial Report in our report dated 5 November 2018.

Responsibility of the Executive Committee for the Concise Financial Report

The Association's Executive Committee is responsible for the preparation of the Concise Financial Report in accordance with Accounting Standard AASB 1039 *Concise Financial Reports* and for such internal controls as the Executive Committee determine are necessary to enable the preparation of the Concise Financial Report.

Auditor's Responsibilities for the Audit of the Concise Financial Report

Our responsibility is to express an opinion on whether the Concise Financial Report complies, in all material respects, with AASB 1039 *Concise Financial Reports* and whether the discussion and analysis complies with AASB 1039 *Concise Financial Reports* based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*.

Merit Partners

Merit Partners



Matthew Kennon
Director

Darwin

5 November 2018

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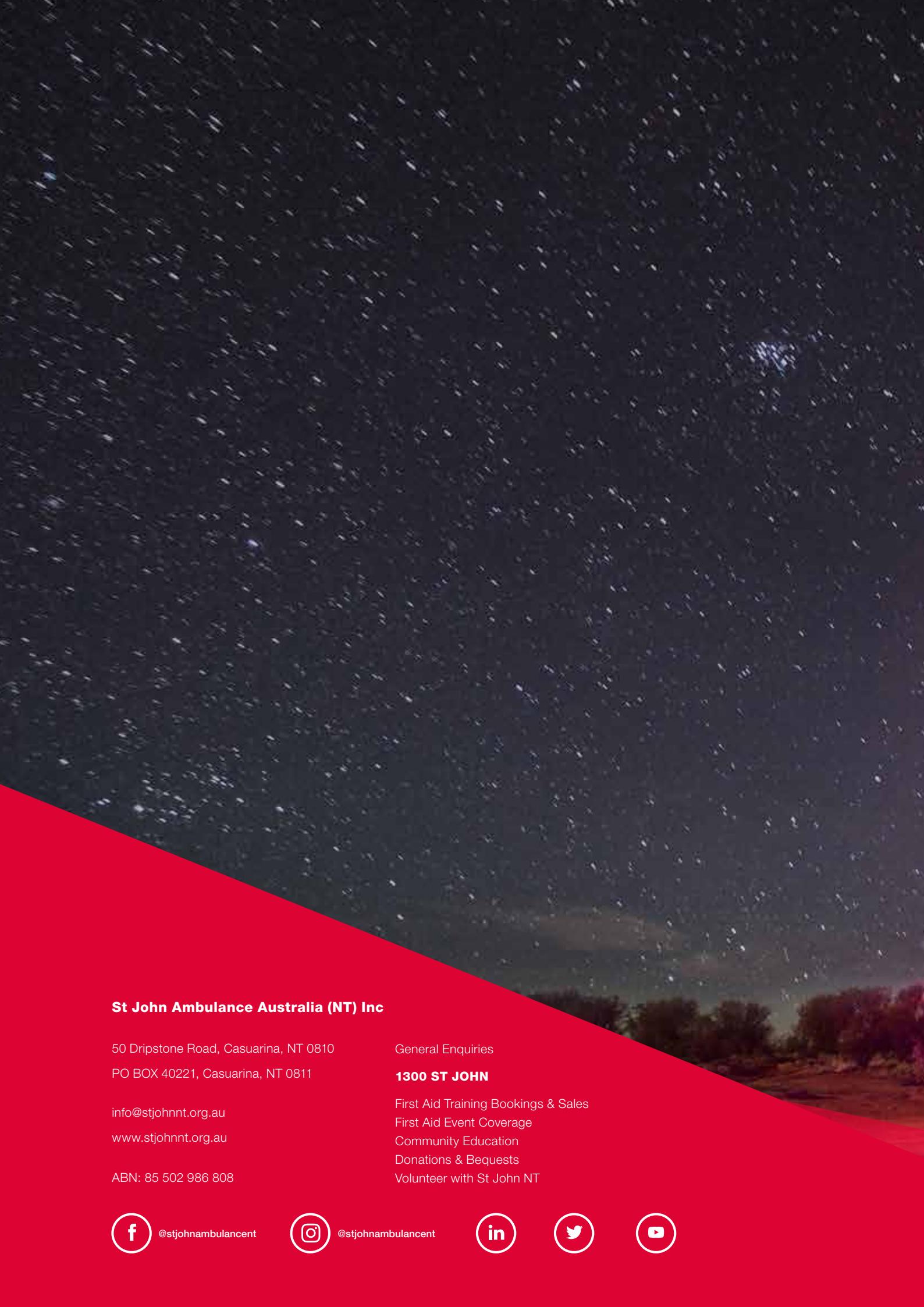
Ambulance + more

First Aid for all Territorians



St John





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1300 ST JOHN

First Aid Training Bookings & Sales

First Aid Event Coverage

Community Education

Donations & Bequests

Volunteer with St John NT



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