



OUTBACK *Ambulance*

VOLUME 19 No. 1 • December 2007

• PRINT POST APPROVED -
565001/00404



Past, Present, Future.

Official Journal of
ST JOHN AMBULANCE Australia
(Northern Territory) Inc



St John Ambulance Australia
Northern Territory

First Aid Training

Public Training Course List

Junior First Aid	For young people who would like to know a little bit about first aid. Ideal for those between 9 and 13 years who would like to know about how the body works and basic learn some first aid. Offered during school holidays. 1 day
Accident Action	A 'see it do it' short course to assist with the emergency care of the sick or injured. This course is not the equivalent of a Senior First Aid course but offers hands-on training for commonly encountered emergency situations. Ideal for security personnel, sporting club members or any person in a workplace who wishes to gain basic knowledge and skills of essential first aid. 6 hours
Caring for Kids	Ideal for first time parents and guardians of infants and young children. 1 day or 2 x 1/2 days.
Senior First Aid	Covers important emergency first aid topics. This course has theory and practical assessments. Certification is generally recognised by Industry for 3 years from date of successful completion. Recommended for anyone over 14 years, especially workplaces where the need for First Aid Officers is identified under legislation. This course can be completed under various formats and now includes a CD option which includes a 1 day practical workshop and assessment.
Senior First Aid (Refresher)	Reviews and re-validates the skills attained during the <u>full</u> Senior First Aid program. Updates participants on changes to casualty care which may have occurred since their last course. Ideal for those who want to keep up with their first aid skills. 1 day.
Advanced First Aid	For those who may be required or may be expected to provide more than basic first aid to the sick and injured. Ideal for designated workplace first aid officers or those wishing to advance their knowledge and skills after completion of the Senior First Aid course. 1 day
Advanced Resuscitation	Ideal for first aiders with access to advanced equipment in the workplace such as oxygen resuscitation devices, oral airways, aspiration (suction) equipment and automated external defibrillators. 4 hours.
Occupational First Aid	Offers an extension of the skills covered in the Senior First Aid course. It aims to equip participants with the skills and confidence to undertake first aid duties within an industrial environment. Ideal for 'senior workplace first aid officers', and persons operating first aid rooms; or those with an Industry First Aid or Emergency Responder function role. 5 days
Remote Area First Aid	For people travelling to places where immediate access to a medical facility is not available. Ideal for those planning to travel remotely: tourists; tour guides; remote area industry workers or those involved in 4 wheel drive clubs. 2 days
Industrial Paramedic	An intensive program designed for workplaces where highly skilled personnel are required to respond to workplace incidents. Skills and procedures introduced throughout this program may require medical officer approval to initiate. Ideal for Site Emergency Response Team members, those with (or planning to offer) advanced casualty care responsibilities in the workplace. 10 days.

For more detailed information about the courses mentioned here, or for information about recognition or assessments, please contact the Training Department, Darwin
(ph) 8922 6228/8922 6221 or by email to training@stjohnnt.asn.au



is the official journal of

St John Ambulance Australia
Northern Territory Inc.,
50 Dripstone Road
Casuarina NT 0810

PO Box 40221, Casuarina NT 0811
Telephone: (08) 8922 6200
Facsimile: (08) 8922 6266

Produced by:

St John Ambulance Australia
Northern Territory
50 Dripstone Road
Casuarina NT 0810

CENTRES

Darwin

50 Dripstone Road, Casuarina NT 0810
Telephone: (08) 8922 6200

Katherine

Kintore Street, Katherine
PO Box 744, Katherine, NT 0851
Telephone: (08) 8973 8555

Nhulunbuy

Matthew Flinders Way, Nhulunbuy
PO Box 521, Nhulunbuy, NT 0881
Telephone: (08) 8973 8555

Tennant Creek

Windley Street, Tennant Creek
PO Box 570, Tennant Creek NT 0861
Telephone: (08) 8962 1144

Alice Springs

Telegraph Terrace, Alice Springs
PO Box 2069, Alice Springs NT 0871
Telephone: (08) 8951 6616

Publishing and Advertising



Walsh Media Services Pty Ltd
Level 3, 18-20 Grenfell Street,
Adelaide SA 5000
Telephone: (08) 8221 5600
Facsimile: (08) 8221 5601
Email: walshmedia@adelaide.on.net

Melbourne Office:

Suite 908, 343 Little Collins Street,
Melbourne Vic 3000
Telephone: (03) 9670 6154
Facsimile: (03) 9642 0512

Copyright: All rights reserved,
reproduction in whole or part without
written permission prohibited.

Views expressed in this publication should
not be construed as being those of St John
Ambulance Australia Northern Territory Inc.,
or its centres. The publisher reserves the
right to refuse any article or advertisement.

contents

VOL. 19 NO. 1, DECEMBER 2007

features regulars

Chief Executive Officer Report	3
Manager, Education & Training Service Report	8

Professional Development	4
An Outback in London	6
Volunteers at work, rest and play	10
A Road Trip Diary	17
Bec Lynd - Living the Dream	19
Greetings from Arnhamland	20
Red Cross Trauma Teddies in Action	22
History of Batchelor Division	25
New Mercedes Ambulance donated to Litchfield	27
Mines Rescue Competition	28

ADVERTISERS ALERT:

Walsh Media is appointed by St John Ambulance (Northern Territory) as the authorised publisher of Outback Ambulance. There are individuals operating who claim to be representatives of official publications who are sending bogus advertising invoices or proofs to advertisers of Outback Ambulance. We recommend you request a letter of appointment from the organisation they claim to represent. Should you be approached to place advertising, or should you receive an invoice for payment of advertising, ensure you verify the company's bona fides.

In particular, any invoice or communication should carry and address, not just a PO Box, plus the name of the organisation on whose behalf the publication is published. Also the company should be easily contactable and able to provide proof of publication.

Front cover:

Past, Present, Future.

AP CONSTRUCTIONS

**LOADER & TIP TRUCKS
QUALITY EXCAVATIONS
EXPERT SERVICE**

PHONE 8975 8896

FAX 8975 8640

8 Foster Court, Borroloola, NT 0854

ABC Transport

**REFRIGERATED
TRANSPORTATION SPECIALISTS
COVERING REMOTE COMMUNITIES
in Northern Territory, South Australia
and Western Australia**

PH: 8952 7717

7 Ghan Street, ALICE SPRINGS



**For friendly
and helpful
information
call Asthma
Foundation NT
on
1800 645 130**

BITUMEN SEALING & ASPHALT PAVING

ROADS - CARPARKS
RECREATION SURFACES
SUPPLY AND DELIVERY ALL QUARRY PRODUCTS

8984 4544

Mobile 0417 822 328

FAX: 8947 1217

BETA PAVE

**PTY
LTD**

4490 Tivendale Road, BERRIMAH N.T.

AREA CONTRACTING

TREE LOPPING • FELLING
REMOVAL • LANDSCAPING
BULK WOOD CHIP • IRRIGATION

Telephone: 8931 0633

Facsimile: 8931 0644

Mobile: 0411 692 155 All Hours

PROMPT SERVICE

Battery World Alice Springs

LOCALLY OWNED AND OPERATED

Automotive and Marine Batteries

- Century • Yuasa
- Civic • Maxi

*Extensive range of batteries for:
Mobile Phones, Computers, Camcorders
All Your Battery Needs*

08 8953 4477 Fax 08 8953 4377

8 Fogarty St, Alice Springs N.T. 0870

ARAFURA ACCOUNTING

**BERRIMAH
Chartered Accountant**

Taxation
Accounting
Bookkeeping
Business Advice

Call Lyn Bettens
Friendly Service, Reliable Advice

8947 4090

11 Marlow Road, BERRIMAH. Fax 8947 0500
arafuraaccounting@bigpond.com



**BATCHELOR INSTITUTE
OF INDIGENOUS TERTIARY EDUCATION**

*A site of national significance in Indigenous Education –
strengthening identity, achieving success and transforming lives*

**Proud to support St John Ambulance in the Northern Territory
Increase your skills as a health professional Enrol NOW for 2008**

Study options include:

- | | |
|---|---------------------------|
| Higher Education degree courses: | VET courses: |
| • Nursing | • Primary Health Care |
| • Aged and Disability | • Aged Care |
| • Emotional and Social Wellbeing | • Health Support Services |
| • Health Promotions | • Home & Community Care |
| • Community Nutrition | • Environmental Health |
| • Environmental Health | |

Not sure which course is best for you? Talk to an Academic Advisor

Freecall: 1800 677 095 or 08 89397111

Email: enquiries@batchelor.edu.au www.batchelor.edu.au

Chief Executive Officer's REPORT

Fresh from a superb holiday in Queensland (the first Karen and I have had together since about 1988), I'm struggling to get back into work mode, although I am sure the numerous activities that always occur around this time of the year will soon see me back in harness.

I am confident everyone is as pleased as I am to have finally resolved our EBA and contractual negotiations for the next three years. This doesn't mean we will be standing still and there is much work to be done on rosters, fatigue breaks, resourcing and the like. Similarly our reporting obligations to Government will certainly put pressure on our existing systems.

Central to our new contract is an agreed provision to recognize growth in demand and the need to meet any such growth. This has been accomplished by the inclusion of an active time/available time formula, whereby we calculate active time as a percentage of available time and if it exceeds 60% for a minimum period of 4 months, then this triggers a submission to Government for additional resources to meet the measured growth in demand. Work is currently underway on retrieving appropriate data, to monitor and record what I see as continued growth in demand for ambulance services.

To supplement our current (inadequate in my opinion) reporting

systems we have approached DHACS with a view to implementing the VACIS electronic patient care recording system, currently in use in MAS, QAS, TAS and ACTAS. As I mentioned in my June article, St John has an exciting opportunity to join what will hopefully be a national grid of users and the available data will prove invaluable, particularly in terms of reporting capability in meeting growth in demand.

A particularly sad inclusion in my report has to be noting the loss of a great Paramedic, a great bloke and a friend to us all in Dean Buggy. Buggy left us suddenly and I know his loss posed more questions than there are sufficient answers. He was farewelled at an especially moving ceremony at one of his favourite spots near the Alice and I would like to thank and congratulate his mates Dan, Tom and Ben Falzon and Nick Bigwood, Kevin Blake, Ross Coburn and Steve Peers, the staff in Alice Springs and beyond. I would also like to pay a special tribute to his partner Jo who showed amazing strength and courage and our thoughts and prayers are with her and Buggy Jnr.

This is also an excellent opportunity for me to extend my sincere and heartfelt thanks to our outgoing Administrator, Ted Egan and his charming partner, Nerys Evans. They embraced St John with every genuine passion and were always available in their official



capacity as Deputy Prior and Patron respectively, as well as being there whenever they were needed on a personal level. Thanks you both and I wish you well for the future.

I also look forward to welcoming the incoming Administrator, Tom Pauling and his wife Tess and I am confident the excellent relationship that history shows St John has enjoyed with a succession of Administrators will continue.

There's nothing I have to say about the AFL Season in 2007!

I'm leaving in February and moving to QLD, so could I just say "Thank You" to everyone I've met in the St John Family. It's been my privilege and pleasure.

Take Care

David Baker OAM OSTJ

Chief Executive Officer

ALLAN KING & SONS CONSTRUCTION PTY LTD

(A Proven Contractor to NT Government Departments)

- Earthworks • Drainage • Road Sealing
- Servicing the needs of Govt Depts, Councils & Aboriginal Communities.

PO Box 568, Katherine N.T. 0851

Phone: (08) 8971 0070

Fax: (08) 8971 2299

Mobile: 0417 876 920



Professional Development

This year, one of the Training Department's main focuses has been to ensure our Trainers upgrade from the Certificate IV in Assessment and Workplace Training to the Certificate IV in Training and Assessment for professional development purposes. The upgrade was made possible through an invitation provided by Peter LeCornu, National Training Manager of St John Ambulance Australia who has coordinated the program.

Over past months, Trainers have participated in a correspondence program using a 'tool box' approach to training and assessment. This approach has provided an electronic means to learning, by allowing trainer the opportunity to research:

- 1 various AQTF related websites
- 2 organisational policy and procedure
- 3 risks assessments procedures, and OHS etc.

All assessment tools 'so far' have been in an electronic format where trainers have been required to download, complete, scan documents as supportive evidence (if necessary) all prior to submission. To the Trainers credit, not only are they learning new training and assessment information to better themselves in their current employment but they are also becoming more confident in the use of electronic media equipment.

While initially the process of upgrading to the new Cert IV was planned over a 3 year period, a review of the process has made it possible to undertake this activity in a 2 years, concluding in Sept '08.

The decision to review the time frame down to 2 years was based on feedback received at the NT 2007 Annual Trainers Workshop (another professional development activity). NT Trainers requested it be 'fast tracked'. Their enthusiasm and commitment toward their professional development has been pleasing as evidence indicates that most have completed all of the 2007 requirements on time. In discussion with Peter LeCornu, he stated he is impressed with the standard of assessment evidence being provided and aims to have the NT Trainers complete their program by September 2008. Plans are underway for the scheduling of class room based components to address other TAA unit requirements.

For those wishing to become a Trainer and/or Assessor, I have indicated (below) the requirements under the Australian Quality Training Framework 2007 Standards for Registered Training Organisations. It is important to note that these requirements are the minimum standards which apply, however an RTO such as St John (NT) may require a higher standard.

Trainers who work for an RTO must:

- I. Hold the certificate IV in Training and Assessment (TAA40104) from the Training and Assessment Training Package, or
- II. Be able to demonstrate equivalent competencies, or
- III. Hold the Certificate IV in Assessment and Workplace Training from the superseded Training Package for Assessment and Workplace Training (BSZ98), or
- IV. Be able to demonstrate that prior to the 23 November 2005 they had been assessed as holding equivalent competencies to the Certificate IV in Assessment and Workplace Training from the Training Package for Assessment and Workplace Training (BSZ98), or work under the direct supervision¹ of a person who has the competencies specified in (i) or (ii) or (iii) or (iv) above, and be able to demonstrate vocational competencies at least to the level of those being delivered.

Assessor must:

- I. Hold the following three competencies from the Training and Assessment Package (TAA04):
 - a. TAAASS401A Plan and organise assessment
 - b. TAAASS402A Assess competence
 - c. TAAASS404A Participate in assessment validation, or
- II. Be able to demonstrate equivalent competencies to all 3 units of competency listed in (i), or
- III. Hold the following competencies from the superseded Training Package for Assessment and Workplace Training (BSZ98):
 - a. BSZ401A Plan Assessment
 - b. BSZ402A Conduct assessment
 - c. BSZ403A Review Assessment, or



Back row from left: Alan Ganley; Peter Round, Wendy Coghlan, Kelly Raven, Graeme Owen, Christine Turner, Paul Pankhurst and Des Thornton. Front row from left: Annetta Albanese; Laurel Martin; Jan Rowell/Knight; Shaun Northcote and Daniel Macmillan.



2007 Annual Trainers Workshop

Held 21 September 2007 at St John Ambulance (NT), Casuarina Headquarters.

IV. Be able to demonstrate that prior to the 23 November 2005 they had been assessed as holding equivalent competencies to all 3 units of competency listed in (iii) above.

Note: If a person does not have the assessment competencies as defined in (i), (ii), (iii) or (iv) above and one or more persons who have the relevant vocational competencies at least to the level being assessed, one person with all the assessment competencies listed in (i) (ii) (iii) or (iv) above and one or more persons who have the relevant vocational competencies at least to the level being assessed may work together to conduct the assessments.

As mentioned prior in this report, the Training Department has held its' 2007 Annual Trainers Workshop. The event was attended well by Trainers from throughout the Territory. The theme for this year was unlocking the new Health Training Package HLT07, specifically first aid units. The day focused around the unit HLT301B – Apply first aid with Trainers spending much of the day participating in small group exercises such as:

- 1 reading and interpreting the unit of competence;
- 2 developing assessment questions; then
- 3 validating those questions.

Lastly, while Brendan Quirke, Manager, Education & Training Services was unfortunately unable to attend this workshop due to other work commitments requiring him to travel to Alice Springs, he extends his 'thanks' to all Trainers who were able to attend and encourages everyone to continue to make professional development opportunities like this a worth-while and positive experience.

Thank you to everyone for your continued support throughout the year and we look forward to seeing you again in 2008.

Annetta Albanese

Deputy Manager, Education & Training Services.

(Endnotes)

1 Note: Direct Supervision is achieved when a person delivering training on behalf of the RTO has regular guidance, support and direction from a person designated by the RTO who has the trainer competencies in (i), (ii), (iii) or (iv) above and who monitors and is accountable for the training delivery. It is not necessary for the supervising person to be present during all training delivery.



An Outback Ambo in London....

I was fortunate enough to get to London for a four week holiday during September and October. Whilst I was there I took the opportunity to experience what it would be like to work in another Ambulance Service on the other side of the world. I took the opportunity to observe with the London Ambulance Services.

When I started the shift at 9 am in the morning at Waterloo Station, the job count for the day was already at about 1600, which is more than we used to get in a whole month in the Northern Region of the NT. However the population of London is probably 100 times that of the population of the Northern Region (10,000,000 as opposed to 100,000).

There are two levels of officers – EMT (Emergency Medical Technicians) and Paramedics.

EMTs work their way up through levels to become an EMT level 4 and they are then able to stay at this level if they choose, or they may go on to become a Paramedic. Paramedics have the equivalent Skills to an Intensive Care Paramedic in the NT. I was teamed up to do my observer shift, with Michele and Phil, who are paramedic and EMT respectively. Instead of swapping roles of attending and driving every job, they actually will drive for a day and then attend for a day on their

next shift. They usually stay together as a crew for long periods of time also. We tend to swap our partners on a monthly basis.

Our first job was a Code One, or Red Call as they call them, and this basically means urgent. We had a lady who had head injuries post fall. Whilst we went to that

“...I was fortunate enough to experience a small part of LAS operations.”

job, another job flashed up on the computer screen in the car saying our case was cancelled because of a higher priority job and we were the closest ambulance. We were diverted to an unconscious diabetic patient. Communications and the computers know where each vehicle is due to GPS locators being in each vehicle. When we arrived at

the address, we found no patient. So we had two jobs, both with no patient. We then got a job on the Tower Bridge which is one of those iconic London Landmarks. When we arrived we actually had a patient, a Black Cab driver who had dizziness and palpitations. So my first job with a patient could not have been any more London than that, standing on the tower bridge with a patient in a London Black Cab.

We transported the patient to nearby St Thomas Hospital. St Thomas Hospital is right on the river Thames opposite Parliament House and Big Ben. The view is magnificent. I was fortunate enough to have a look around the hospital and the view is amazing.

After we had dropped our patient off we would hop in the ambulance, and once we pushed the available button on the computer screen we were automatically given another job, as there are usually many jobs banked up. Everytime we cleared we would be allocated another job.



Every urgent job needs to be attended to within seven minutes and therefore there are lots of clinic cars, which are also called fast response units which zip around London to attend to scenes until an ambulance can get there.

There are also Motorbike Paramedics and Bicycle Paramedics in the West End. This allows for a patient to be seen to within the seven minutes of a job coming in. Most of the fast response units and bikes used to be manned by paramedics but now that there is a shortage in paramedics a lot of EMTs also man these units.

Most of the jobs we attended already had someone there in a Fast Response Unit. I had a great day in London with the ambulance service, and it ended up with us backing up the police who were about to raid some houses for firearms. I thought this would be quite a good job but the reality of how dangerous it can be hits home when you are told to put on a bullet proof vest. (I had already been given a stab proof vest in case we went into any undesirable places!)

I was allowed to visit the Communications room at the Waterloo Headquarters. There are

approximately 60 EMDs working there and they dispatch the whole of London Ambulance service from that one centre. They also run major incidents from there and have rooms with banks of television screens which can log into any one of the hundreds of thousands of surveillance cameras in London.

In an event such as the London Bombings some of the scenes can be checked out before an ambulance even gets there. There are Hundreds of Ambulances and 4500 paramedics working in London and I was fortunate enough to experience a small part of LAS operations.

Manager, Education & Training Services

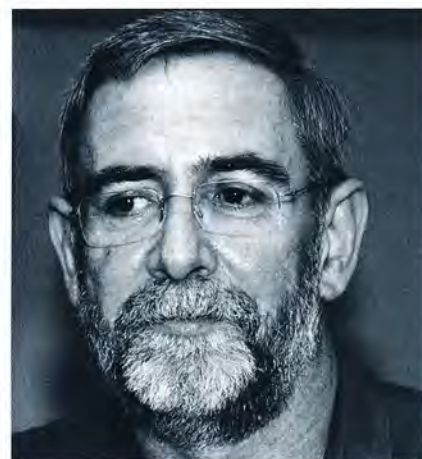
As we head into the 2008 training year, I would like to take this opportunity to thank everyone who in some way contributed to the delivery of First Aid and Paramedic Training units, throughout 2007. The overall success of our training relies heavily on the support of so many individuals, both administratively and in the 'face-to-face' delivery of our courses and programs. Without the continued support of a number of people, this job would be made all the more difficult, if not impossible and I thank everyone.

From a first aid training perspective, my thanks and sincere appreciation for a job well done is extended to all of our full-time Trainers – as well as those part-time Trainers who so willingly make themselves available, generally in an after-hours capacity. I would also like to acknowledge the wonderful contribution of our Training Administration staff, often the 'first contact point' our customers have with St John (NT). I would like to extend a warm thank you to Angie Butler who provided quality training administrative support during the absence (on Maternity Leave) of Sylvia Klonaris; also a belated welcome back to Sylvia. For those who may not be totally up-to-date with 'who's who' in Training Administration, Julie Haydon has taken over the front reception training role at Casuarina Headquarters from Gayle Horne (who is also on Maternity Leave) and Regina Sellar, who is looking after our Training Administration in Alice Springs. A (very) brief snapshot of first aid training in 2007 year includes...

- More and more regularly, some form of first aid training is being requested for significantly remote area communities. This would appear to be, primarily, in recognition of our willingness to travel to 'on-site' locations for course delivery no matter where the training is requested, the willingness of our Trainers to undertake such travel and our aim to structure training to meet specific learner needs in those areas.
- We have, over the past 3 years, Training has been delivered in partnership with the Federal Government's Department of Health and Aging, Office of

Aboriginal and Torres Strait Islander Health (Alice Springs office) - First Aid Training Project. We delivered first aid training (including Junior First Aid for the 9-13 year olds) to a range indigenous organisations/communities and continue to enhance our ongoing relationships in this area.

- o The 'project' allows indigenous organisations to have first aid training delivered 'on-site' at the community (or other selected venue).
- o Each organisation must be approved by OATSIH in the first instance.
- o Word that first aid training is available is 'advertised' by OATSIH, by direct enquiry to St John (NT), or by word of mouth throughout communities/indigenous organisations.
- o As part of the funding, it has been negotiated that each program's successful participants receive a St John first aid kit or product.
- o Project value: \$50,000 annually.
- Training has been delivered through regional 'away' trips of up to 1,400km (return) under a short term contractual arrangement with the Katherine West Health Board
- Our initial involvement in the Federal Government's 'Emergency Response' initiative has seen St John (NT) scheduled to deliver 6 remote venue first aid courses (between 800km to 1,200km round trips from Alice Springs) with the potential of 26 other NT communities to be included in the first aid component of the initiative
- For the last 4 years (since 2003) St John (NT) Training has been asked to coordinate and adjudicate (in the First Aid component) for the annual



NT Minerals Council NT Mines Competitions. St John (NT) also sponsors the First Aid section. This year (2007) – as has been the case with different teams in previous years – the winning First Aid team (Alcan Emergency Response Team), undertook some refresher training with us over 2 days, as did the second place team, Macarthur River Mine. We also take the opportunity to display first aid equipment during the competitions.

- We were recently requested to design/deliver a short course by NT Park & Wildlife. The request came by email and the title given was 'Tranquillising Crocodiles'. The requested program is aimed at emergency, specific casualty care management should a ranger accidentally be injected with one of the drugs used by rangers as they attempt to sedate a crocodile. Program design is pending and is being facilitated by officers from the Paramedic Education College.
- Taking Occupational First Aid on the road: In the NT, OFA is a popular program sought after by a number of remote area mine sites. Our OFA course is co-delivered by 2 Trainers. In 2007 we have negotiated with 2 mines to take the OFA course 'on-the-road' for on-site delivery. This has occurred at the Granites Goldmine (some 750km west of Alice Springs) and the Alcan Mine in Nhulunbuy (approx 700km east of Darwin). Delivery has required extensive logistical planning to

transport the required training equipment out to the various sites and to negotiate timing, etc. In the NT, OFA course is delivered over 40 hours with the final 8 or so hours involving extensive practical confirmation exercises making substantial use of casualty simulation to inject a degree of 'reality' to the situations participants face.

Paramedic Education & Training

Early in 2007, the Paramedic Training College (PTC) was requested by the Regional Management Team (RMT) to 'double' the delivery of Diploma units for paramedical staff. This request was in response to (1) additional operational staffing which had been approved and (2) to accommodate a twice yearly 'intake' of new Paramedics. To meet this new challenge, an additional Paramedic Education Officer (PEO) was approved for appointment, elevating the number of full-time PEOs to 3. Following a more recent request, again from RMT, that Training Department add 2 new Emergency Medical Despatch (EMD) qualifications to our Scope of Registration, the current PEO profile may again be reviewed to ensure appropriately qualified education and training staff are available to cover all PTC delivered qualifications.

Qualification design, planning and developmental work continues. This is an important, behind the scenes facet of PTC work and aims to ensure all necessary qualification documentation including; notes; assessments; facilitator and learner guides; clinical log books and other essential paramedic training documents remain as current, reliable and accurate as is possible in consideration of the rapidly changing nature of the scope of paramedic work.

Written feedback from Learners is important to PTC and I was lucky enough to spend some (class room) time with the recently concluded Clinical One group. Even though this group completed their written feedback forms, I was able to interact with them on the final day of the Clinical One program and discuss areas which were not necessarily covered on the written feedback forms. PTC, indeed all of Training, rely on effective feedback to improve the quality of the services we offer. The following

is reproduced from ... Svinicki, M.D. (2001) Encouraging Your Learners to Give Feedback. *New Directions for Teaching and Learning*. 2001(87) 17-24.

Why Learners Don't Give Feedback

- Learners believe their efforts will not result in any changes, are less motivated to make an effort and become cynical of the process.
- Learners believe that negative feedback will lead to retribution.
- Learners lack a clear understanding on how to give feedback.

Improving Written Feedback

- Learners must believe that their feedback will make a difference.
- A few minutes spent telling Learners how value their feedback is valued/used, can influence their attitude to feedback.
- Teach Learners how to give feedback by observing a model. When feedback is given for their work use the same guidelines Learners are encouraged to use when giving you feedback.

Qualities of Effective Feedback. Give encouragement to Learners. Feedback should be specific. Use examples to support your point. Don't say 'this presenter is disorganised', rather say 'this presenter was often late to class and forgot to bring their notes'.

Feedback should concentrate on observable behaviour. Use examples to support your observations. Don't say 'this presenter doesn't care about Learners', rather, 'I visited the presenter's office during contact hours three times and they never there'.

Feedback should not be personalised or use emotional wording. Don't say 'this presenter doesn't like me' or 'this presenter is hopeless ... using examples of incidents and behaviours would be more helpful.

Feedback should describe the effect the behavior has so the presenter can experience it from a different perspective. Don't say 'we can't understand', rather say 'when jargon is used that I don't know, I don't understand what is being said and cannot take good notes'.

Feedback should offer alternatives to the behavior being criticised. Say 'when using jargon, write on the board what it means', or 'when using technical terms, please write the terms on the board so we can check them', or even 'when using new terms please write them on the board so we can check the spelling'

Feedback should point out the good and the bad.

Giving praise and showing understanding in feedback helps the receiver of the feedback be less defensive about negative comments

Optimal Conditions

Provide Learners with the optimal conditions for giving feedback.

1. Give them adequate notice of the evaluation. This gives them time to formulate useful comments.
2. Provide them with adequate instructions. Describe the purpose of the feedback and how you intend on using the feedback. Provide them with prompts on specific areas you want feedback about. Thank the Learners in advance for their time and effort.
3. Provide them with adequate time to give their feedback. Arrange for the evaluation to take place when there is plenty of time to concentrate on the feedback rather than rushing to 'get out of there'. Allow at least 10 minutes daily to dedicate to evaluation. Willingness to allocate training time for evaluation shows the Learners its importance.

I would like to take this opportunity to encourage all participants in training programs delivered by St John (NT) to take the time to give us constructive feedback at every opportunity. Feedback is looked at as an 'improvement opportunity' but if we're not aware of it, we can do nothing to improve the service we provide. In closing, may I wish everyone a very merry Christmas and a safe and successful 2008

Brendan Quirke
Manager, Education & Training Services



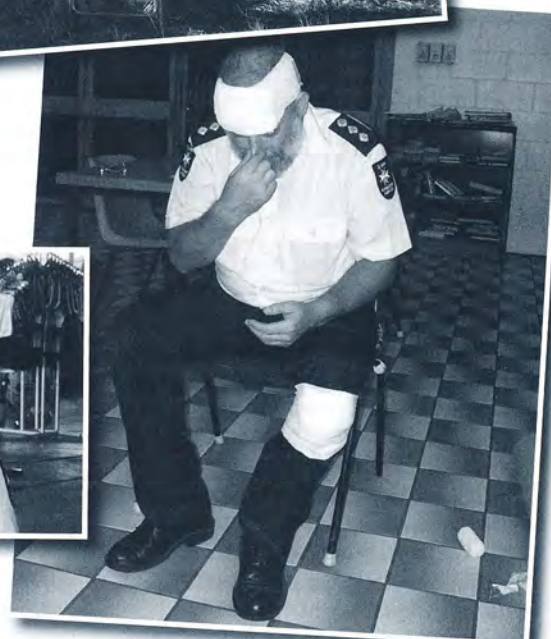
Volunteers at work, rest and play

2007 NT Cadet First Aid Competitions

The NT Cadet First Aid Competitions were held at Marrara Christian College on Sunday 30th September. Due to some recent rain it was a very hot day but the catering provided by Kevin, Leehoon and Al Ballinger certainly made up for it - pancakes, bacon and eggs for breakfast and bbq and salad lunch were delicious. It was great to see both Alice Springs and Katherine come up for the day. We really appreciated your effort in making the trip.

Congratulations to all the cadets for putting on such a great display. The results of the day are as follows: The winners of the 2007 NT Cadet First Aid Competitions were:

Team:	1st Place	Band (Team 1) Rachel Fox, Alex Haslett, Amy McKay
Individual	1st Place	Claire Chandler (Band)
Cadet Leader:	1st Place	Jacob Pietsch (Alice Springs)





Annual Parade

Over 300 members, invited guests, family and friends attended the 2007 Annual Parade held at the Kalymnian Hall. As one of his first official engagements since taking office His Honour the Administrator of the Northern Territory, Mr Tom Pauling QC inspected the members and presented the Service Medals and Awards.

Service medals and awards

Richard Skinner (Batchelor Division) - Admitted as a Member of the Order of St John and presented with his 12 yr medal

17 yr service bar Romaine Oorloff (Darwin Cadets)

22 yr service bar Angie Butler (Palmerston Adults), Bruce Jones (Batchelor), Simon Spillett (Darwin Adults), Christine Turner (Territory Staff)

27 yr service bar Roslyn Jones (Batchelor)

Commissioner's Awards

Division of the Year

Adult Division – Darwin Adult Division

Cadet Division – Cadet Band Division

Volunteer of the Year

Adult Volunteer – Greg Payne Humpty Doo Adult Division

Cadet Volunteer – Michelle Ellis Alice Springs Cadet Division



Bridge Toyota proudly supports
St John Ambulance NT



Northern Territory's number **one** selling franchise.



P. 08) 8946 0000 1-9 Stuart Highway, Darwin. www.bridgetoyota.com.au

Darwin City Council

Darwin City Council is proud to support
the important role
St John Ambulance
plays at sporting grounds and events.

Harry Chan Avenue, Darwin NT • GPO Box 84 Darwin NT 0801 • www.darwin.nt.gov.au

Centre Funeral Services

Est 1975

Dignified, Personalised Service

MEMBER



- Interstate & Overseas Repatriations • Floral Tributes
- Headstones & Plaques • Pre-Arranged Funeral Plan

Serving

Alice Springs & Tennant Creek

Ph: 8952 2953 (All Hours)

Mobile: 0418 897 230 Fax: 8952 4518

12 Kidman Street, (PO Box 1943) ALICE SPRINGS

Captain's Seafood Takeaway

Darwin's Takeaway Seafood Specialists

Open 7 Days 10.30am - 9.00pm

COOKED FRESH AS YOU ORDER!

Phone Orders Welcome

8981 9001

11 Fannie Bay Place, Fannie Bay

"You won't seafood better"

cafe KASHMIR

- Licensed
- *20% off Take-Away Orders
- Authentic Indian Cuisine
- Group Bookings Welcome

8948 0688

2 Pavonia Place, Nightcliff

www.cafekashmir.com.au

* Subject to variation

Double J Cleaning & Car Detailing

Jim & Judy Dowling
are proud to support
St John Ambulance

54 Schmidt Street, Tennant Creek
Ph: 8962 2678 Mob: 0417 861 209

Sponsored in support of
St John Ambulance (N.T.)
for the vital role they play in Outback
communities

Max and Jacqueline Lines

CONISTON STATION

Tanami, via Alice Springs 0872

Phone: 8956 8501

CAS Horticultural Services



For all your
SPRAY GRASS requirements

Domestic/Industrial
& Commercial

Corrie A. Smith
Horticulturist

Mobile: 0411 881 591

PH: 8932 4868 FAX: 8932 8439

PO Box 262, Palmerston NT 0831

EMAIL: corrie.smith@bigpond.com

Thank You to Ian McKie

In August a terrific night was held in Alice Springs to farewell and thank Ian McKie for all his work with the Alice Springs Cadet Division. The cadets' mums cooked a fabulous three course meal for the sixty cadets, parents, divisional staff and invited guests. The senior cadets were kept busy all evening serving the meal and cleaning the tables afterwards. It was a terrific night and Ian was presented with a number of gifts to thank him for his work.

Thank you Ian
and we wish you
all the very best
for the future.



Management Development Program

St John Ambulance Australia Deputy CEO, Peter LeCornu travelled to Darwin to conduct the newly developed Management Development Program Stage I. Nineteen Operations Branch members attended the two day course representing Palmerston Cadets, Kormilda, Mararra, Humpty Doo Cadets, Darwin Adult Division, Palmerston Adults, Cadet Band, Alice Springs Adults and Territory Officers.



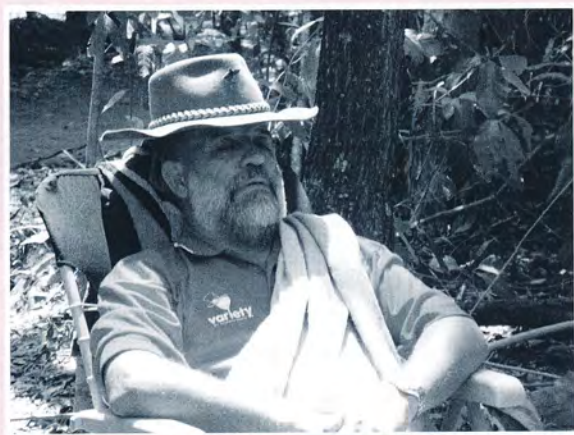


Top End Ten Pin Bowling Challenge

Four teams competed for the Annual Top End Ten Pin Bowling Challenge Trophy – Darwin Adult Division, Humpty Doo Adult Division and two teams from the Palmerston Adult Division. A great night was had by all but it was the Palmerston Adult Division that came away with the trophy. As you can see by the photo the winning trophy is worth competing for. Start practicing for next year's event.

Berry Springs Picnic

30 volunteers, cadets, parents and staff members enjoyed a bbq lunch and swim at Berry Springs. It was a great opportunity to thank the hard working volunteers who would have normally been attending public duties. It was great to see members such as Greg and Lee Payne sitting back and enjoying some well earned rest and relaxation.





Alice Springs 46th Birthday Function

Mayor of Alice Springs, Ms Fran Kilgariff hosted a function at the Alice Springs Town Council Function Room in October to celebrate the 46th Birthday of St John in Alice Springs. The function celebrated and recognized the contribution of St John Ambulance members and volunteers to the community in Central Australia. Representatives from the Emergency Services, local sporting organisations, Service Clubs and businesses attended and met the staff and volunteers.



National Conference Canberra





INTEGRATED TECHNICAL SERVICES PTY LTD COMMUNICATIONS & ELECTRONICS ENGINEERS

36 Gardens Hill Crescent, Stuart Park N.T.

GPO Box 3850 DARWIN N.T. 0801

Telephone: (08) 8980 8980 Fax: (08) 8980 8981

Web: www.integ.com.au Email: integcom@integ.com.au



ITS is the major supplier of Satellite Telephones in the Northern Territory. ITS Supplies and Supports all major Mobile, Portable and Handheld Satellite Telephones in the region. We also install and support Optus VSAT throughout Northern Australia.

- Iridium
- Optus Mobilesat
- Globalstar
- Inmarsat
- BGAN
- VSAT
- Service & Installation

IRIDIUM

Globalstar
Mobile everywhere

inmarsat

Norsign

N.T.

A Division of De Neefe Signs Pty Ltd



"Part of
Traffic Technologies
Group of Companies"

- Road Signs
- Large Format Digital Printing
- Screen Printing
- Traffic Control Products
- Airport, Marine Lighting & Equipment
- Sign Installation
- Road Barriers
- Road Lighting & Poles
- Speed Camera Systems
- Led Traffic Light



www.norsign.com.au

phone

+61 08 8947 0733

facsimile

+61 08 8947 0713

address

141 Coonawarra Rd

Winnellie

Northern Territory 0820

Australia

email office

sales@norsign.com.au

email graphics

graphics@norsign.com.au

3M
ACCREDITED
MANUFACTURER

TENNANT CREEK TYRE CENTRE



OTHER BRANDS AVAILABLE
• RETREADS • WHEEL ALIGNMENT

PH: (08) 8962 2361

FAX: 8962 3373



FAX: (08) 8962 2361

52B Patterson Street, Tennant Creek

Town & Country



Office National

We take your business seriously

ONE STOP OFFICE SHOP

COMPUTER EQUIPMENT & ACCESSORIES - PRINTERS
FACSIMILES AND OTHER OFFICE EQUIPMENT
OFFICE FURNITURE - PHOTOCOPIERS - STATIONERY

For all your Business or Home Office needs

PHONE: 89-522077 FAX: 89-525156

Email: enquiry@otcon.com.au

11 Price Street, Alice Springs N.T.

powercorp

Powercorp would like to thank the St John Ambulance for their continued and tireless work in the outback of Australia
www.pcorp.com.au

Murin Travel & Freight Service

MURIN TRAVEL

Scheduled Services to

Port Keats

Daly River

Peppimenarti

Palumpa

Goulburn Island

Croker Island

24 HOUR CHARTER SERVICE

Murphy Crt Marrara **8945 3266**

Port Keats Wadeye **8978 2587**



A Road Trip Diary

The Mission: To travel to Sydney and drive five brand new Mercedes Ambulances back to Darwin.

The Crew: Craig Garraway, Steve Peers, Graham Johnson, Kyran (Cocko) Wright and Matt Schepisi.

Day One

My afternoon started off well as Trevor Keatch gave me a lift to Darwin (from Katherine) to meet up with Craig, Steve and Graham at Casuarina Centre. My afternoon took a turn for the worst when I was bitten by a red ant on the private parts. Unfortunately I had a bit of a reaction and it became quite painful and swollen. For all the Ambos' reading this I think the medical term is 'RichardMegaly'. It became so painful that I had to ask Trevor to stop at the Noonamah road house. I am sure the lady behind the counter thought I was crazy as I ran straight to the ice-cream freezer and drink fridge. Poor Trevor definitely thought I was crazy when I jumped back in the car and stuffed both the ice-cream and bottle of coke down my pants. You will be quite amazed how well it worked. For some reason Trevor wasn't interested in my melted ice-cream. I caught up with the guys around midnight at Casuarina Centre and we all headed off to the Airport.

Day Two

We arrived in Sydney very early and I am sure the Pilot was a bit tired himself as we hit the runway so hard that my false teeth fell out and I don't even have false teeth.

We collected our bags and headed off to pick up the new vehicles. On arrival at the factory we were given a tour by the Production Manager. It was very interesting to see the Ambulances on the production line. The company who make our vehicles also has the contract to produce Ambulance vehicles for Victoria, N.S.W., and South Australia.

After our tour we headed off to our accommodation. Once we dropped off our gear at our rooms Craig gave Graham and I a tour of the City (it was my first time to Sydney).

After a bit of rest back at the hotel we all headed off to grab some Dinner at a local

Bar and Grill. After a good feed we all headed back to the rooms for an early night.

Day Three

We left at 5.00am and started our long drive back to Darwin. Craig was feeling a bit green and had to stop a few times to get some fresh air. Traveling through N.S.W. was interesting and the amount of heads we turned in convoy was amazing. You could see the impact of the drought as many paddocks were bare and dusty. After a long day driving we stopped at Cunnamulla for the night at a motel.

Day Four

Once again we started early and hit the big open road. The day was eventful as we came across lots of stock on the roads and the weather kept changing. By the time we stopped in Cloncurry we had completed a 16 hour travel day. We constantly stopped along the way for fuel and drinks and everyone wanted to find out who we were and what we were doing.

Day Five

We left Cloncurry at 6.00am in good spirits and stopped at Mt Isa for some food. We had a chat with some local Paramedics and some local Firies put stickers all over our vehicles, when we were getting our Macca's fix. After Mt Isa we passed through Longreach (past the big Qantas plane) and stopped at the Barkley homestead for fuel. We arrived in Katherine around 7.00pm. After another long day drive it was great to have a home cooked meal. One of the Katherine Ambo's was kind enough to invite us over for some home made Spag Bol and a cold drink (Thanks Lucy). We all stayed in Katherine for the night but the rest of the gang traveled to Darwin without me (as I live in Katherine).

The trip was great fun and we all had some good laughs.



Sponsored in support to St John Ambulance NT Outback Ambulance for the vital role St John play in the Territory

St John

EASTSIDE MINI MART

For all your grocery requirements, newspapers, magazines, lotto, etc

OPEN 7 Days
6.30am - 8.30pm

Grevillea Road, Katherine
Phone 8972 2328
Fax 8971 1440



Race in for a
Great Deal TODAY!

Hidden Valley Ford
674 - 676 Stuart Highway
Berrimah NT

8947 7777

Proud To Support St John
For The Fantastic Work They Do
In The territory.



St John

Litchfield Physiotherapy Clinic

Guus von Gerhardt

General Physiotherapy Work
and Sport Related Injuries

Monday, Wednesday, Friday 12.30 to 6pm

Phone **8983 1812**

Shop 4 Stavris Complex Coolalinga
Howard Springs

ROAD CONSTRUCTION & MAINTENANCE

CARPARKS & DRIVEWAYS
CARTAGE OF SAND / TOPSOIL & GRAVEL
HIRE OF FLOAT (LOADER), GRADER

G K FITZGERALD
CONTRACTING PTY LTD

8976 1133 FAX: 8976 1144

LOT 213 OLD STUART HIGHWAY, PINE CREEK
PO BOX 102 PINE CREEK 0847



SAVE!!

- TIME
- MONEY
- WATER

Stop dragging
the hose
around

& IRRIGATION

Design • Installation • Repairs

ALL AREAS • QUALITY WORK

DOMESTIC / COMMERCIAL

PH: 8983 2150 FAX: 8983 2153 MOB: 0407 978 533

PO Box 677 Howard Springs 0835

EMAIL: howriv@ozemail.com.au

JAPANESE ENGINE CENTRE

- SERVICE & REPAIRS TO
CARS & LIGHT TRUCKS
- TOWING SPECIALIST
- MOTOR VEHICLE REGO INSPECTIONS

8947 1870

72 Coonawarra Road, Winnellie 0820

www.japaneng.com.au

Proud to support St John Ambulance NT



earl james & associates

ESTABLISHED 1980

- Unit Titles
- G.P.S. Surveys
- Photogrammetric Mapping
- Subdivision Design & Control
- Mining & Engineering Surveys
- Land Information Management

**Survey and
Planning Consultants**

8981 2494

Fax: 8981 5205

Email: darwin@eja.com.au

10 HARVEY STREET, DARWIN

*Sponsored in support of the vital role played by
the St John Outback Ambulance Service
to the Outback communities from*

Dr Joseph Ferris
Dr Neil Davidson

Endeavour Medical Centre

PO Box 121, Nhulunbuy NT 0881

8987 3044

Fax: 8987 2941

Bec Lynd-Living the Dream

Rebecca Lynd is 28 years old and has been a proud Ambo with St John Ambulance for almost 2 years. She brings with her a multitude of different skills and experience from a background in the military and the fitness industry. It's been Becs dream to be an Ambo for many years and now she is one of those people that can honestly say that they love their job.



OK Bec, lets start with the standard question:

Why do you love being an Ambo?

I love this job because of its diversity. Every job is different and challenges you in some way, you are never guaranteed what you are going to find and there is hardly any paperwork! ...and my office is huge!

I'm sure you will agree that this job isn't always an easy one, what is it that you do to ensure that it doesn't get the better of you?

Maintain a good sense of humor and a healthy lifestyle! I think most importantly you need to know your own stress indicators and ensure that you respect yourself and deal with things as they arise. And I find exercise is a great release... you can tell I don't get stressed about much then! He he.

Just from knowing you a short while it's easy to see that you have many interests outside of work, what are your favourite hobbies?

I guess my favourite ones are outdoorsy stuff....kayaking, hiking, horse riding, soccer, cricket, sport of any kind really. Lately I have also developed an interest in lawn bowls! Who knew it was so much fun! They call me ROCKY BALBOWLER! ...or is it just me that calls me that?

I am also learning to play the guitar so keep an eye out for my bands independent release... we are called the Mango Espedrilles... might be a while though as every time we get together to practice I seem to wake up feeling ill the next day!

Tell us more about your horse-riding and helping people out with disabilities?

Before I joined St John I was working at the Riding for the Disabled school in Marlow's Lagoon. It's a fantastic organization that allows kids with disabilities to experience something most thought they would never be able to. Its an amazing thing to witness the difference it makes to both horse and rider, the cheekiest horse becomes an angel and a child who barley communicates remembers the command for 'Trot' and lets out a laugh as they bounce away in the saddle. We always need volunteers so let me know if you are interested in helping out.

Rumour has it you would like to get a team together to go overseas for an international emergency services sports event? Tell us about this?

The world police, fire and emergency games are on in early 2009 and are to be held in British Columbia... who wouldn't want to go on such a trip! I don't think my lawn bowling prowess will get me there so I would like to enter a team... not sure what kind of team yet though...any ideas let me know.

What are your goals in the next couple of years?

To become a qualified, fully functioning paramedic, get my Level two coaching qualification (equestrian) and release a t-shirt with my bands tour dates on it...even though we will never tour... everyone loves t shirts!

And after that?

How do you think I would go on dancing with the stars?

What changes would you like to see take place over the next few years within the NT Ambulance service?

How good would it be if we could get some hover boards...like in back to the future!

What do you think are the best assets a Paramedic can have?

A sense of humour... and BTW if you don't laugh at MY jokes...it's you who isn't funny... not me.

And a slight vertical challenge is an enormous asset! I know you are all jealous that I can stand up in the back of an ambulance and not hit my head!

OK, just a few more to finish:

Fav food? Bec's special spicy Spanish meatballs

Fav Colour? Sunshine

Fav TV show? Lately Summer Heights High!

Pet hates? Litter bugs, don't be a tosser!

What makes you laugh? My jokes, ummm, that's about it really! Ha ha.

If you weren't an Ambo what would you be?

The crazy lady with too many pets! Or, maybe a fulltime riding instructor, or back home running the family business? Who knows the world is full of opportunities!

If you won \$100,000 what would you do with it?

Donate it to Riding for the Disabled Australia

Favourite saying or words of wisdom?

Here I am....LIVING THE DREAM!

Thanks a million Bec, Keep Smiling

By Fiona Sylva

Greetings from Arnhemland

Training Nights in Nhulunbuy

Our latest full-time employee Mandy Paradise, has now taken over training for the Career and Volunteer sides which has proven to be a big hit all round, with a new direction and renewed sense of enthusiasm. The pictures are taken at two of our recent training nights. The first one was at the fire station and involved an intoxicated male patient falling off a ladder whilst using a chainsaw.

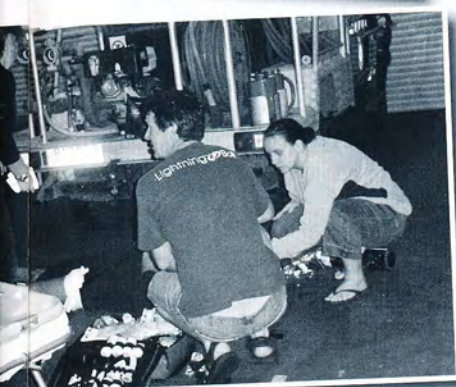
The second scenario was a child being bitten by a snake and his Father coming to his aid and he tries to catch the snake which results in him being bitten so becoming a two patient scenario.

On both occasions the volunteers involved did a great job in assessing the scene and placing them in order of priority.

Wayne Bevan

*Divisional Superintendent
Nhulunbuy Volunteer Division*







Red Cross Trauma Teddies in action

Red Cross Trauma Teddies comfort children all over Australia in times of disaster and personal crisis.

The teddies are knitted by Red Cross volunteers and are distributed throughout Australia by ambulance attendants, police, hospital nursing staff, emergency services and community groups.

Red Cross volunteer, Daphne Marsh has knitted well over 500 Trauma Teddies over a period of five years.

Daphne was able to see one of her Trauma Teddies in action on a visit to the hospital. A little girl was brought in with ambulance assistants clutching the Trauma Teddy. "It was a good feeling to know that the Trauma Teddy I

had knitted was giving some comfort to this child. I knew it was one of my teddies as all knitters do, you just know and can tell which one is yours."

"It is rewarding to be able to help others in the community especially sick children. It is also wonderful that Spotlight in Darwin is sponsoring us with the wool and filling for the teddies."

Daphne is one of our many Red Cross dedicated volunteers making a difference in people's lives.



IT Support Services

Proudly servicing all Rural and Remote areas

• Photo Copiers • Computers • Printers
Mobile and Satellite Phones • POS Cash Registers

A Proven contractor to the NT Government.
sales@bizcom.com.au www.bizcom.com.au

RICOH

(08) 8952-9222



**For Advertising enquiries
contact**



08 8221 5600



Proud to sponsor St John Ambulance NT



Motoman Industrial Wear Pty Ltd
99 Chapel Street, Marrickville NSW 2204

PH: 02 9568 6644

FAX: 02 9568 6588

EMAIL: robert@motoman.com.au

PALUMPA STATION

Proud to support
St John Ambulance NT
Outback Ambulance

MUCKATY STATION

Ray & Marie Aylett

via Alice Springs

Proud to support
St John Ambulance NT
for their vital role in the Territory

P A L M E R S T O N

4WD S P A R E S

QUALITY NEW & USED PARTS TO SUIT TOYOTA, LANDCRUISER & HILUX
4WD AUTO RECYCLERS AND DISMANTLERS
COMPLETE FITTING SERVICE AVAILABLE & REPAIRS
GOODS DISPATCHED PROMPTLY TO ALL AREAS
ALL PARTS HAVE A MINIMUM 90 DAY WARRANTY
RECONDITIONED ENGINES, DIFFS, GEARBOXES & TRANSFERS



TEL (08) 8932 3233 1800 083 000 FAX (08) 8932 4017

33 GEORGINA CRESCENT
PALMERSTON NT 0830

P.O. BOX 36852
WINNELLIE NT 0821

Email: spares@4wdspares.com.au
Website: www.4wdspares.com.au

**In times of need, you
can count on us.**

Just like St John Ambulance, Darwin
accounting firm Merit Partners is there
when you need them. Call us today for
tax, audit, accounting and business advice.



P 08 8982 1444 F 08 8982 1400 W meritpartners.com.au

We're at home working in the Territory

For nearly 40 years Macmahon has been delivering civil
engineering and mining solutions to clients in the resources,
property and transport sectors in the Northern Territory

- Earthworks
- Mine site civil works
- Roadworks
- Contract mining
- Local presence and local knowledge
- Rail and marine infrastructure
- Land and property development
- Civil structures
- Plant operation and maintenance

Contact **Robert Wilson**

170 Coonawarra Road, Winnellie NT 0820
Tel: 8943 1000 Fax: 8947 1430



MACMAHON

**It's okay
to ask for
help...**

We help with a huge range of concerns regarding
families, relationships, being a dad, and the workplace:

- Difficult situations at work
- Changes in relationships
- Being a good father
- Dealing with separation
- Coaching and counselling

Practical strategies that will help. Mensline Australia is a
National serviced funded by
The Department of Families,
Community Services and
Indigenous Affairs.

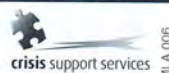
Talk it over
**Mens
Line**
AUSTRALIA

1300 78 99 78

www.menslineaus.org.au

Specialist, professional counsellors - providing 24 hour, 7 day support.

A service managed by Crisis Support Services Inc. crisis support services



international opportunities in a rural setting



Nestled in the hills of Alice Springs, St Philip's College is centrally located for families from all states and territories of Australia.

The warm, friendly family atmosphere in both the boys' and girls' boarding houses has resulted in our boarders excelling in many different areas of the school.

Our parents say it's the quality of the education and affordable fees they like, but our students say it's the wonderful opportunities, dedicated and energetic staff, plus the supportive and dynamic learning environment they love.

St Philip's College - Schwarz Crescent, PO Box 33, Alice Springs NT 0871
ph: (08) 8950 4511 fax: (08) 8950 4522 www.stphilips.nt.edu.au



A UNITING CHURCH CO-EDUCATIONAL BOARDING AND DAY SCHOOL FOR STUDENTS IN YEARS 7 TO 12



R.A.P.S.

**Courier Service &
Remote Area Purchasing Service**

We deliver your goods or purchase for you and deliver

☎ 0414 782 719

Darwin and Surrounding Areas

Perkins Shipping Local Knowledge. Global Connections.

Perkins is proud to support St John Ambulance (NT)

Perkins Shipping is the oldest and most experienced, privately owned, wholly Australian shipping company to operate out of Darwin. For almost 50 years the company has provided regular scheduled services to remote islands, coastal mining and Aboriginal communities, from Wadeye, Gove, Groote Eylandt to Numbulwar as well as regional destinations including Singapore and East Timor.

Perkins is the only operator in Northern Australia supported by its own wharf and terminal facilities, a fleet of containers, trucks and trailers, on-site maintenance and engineering workshops plus a fleet of specialised and general purpose vessels.

For a professional and reliable service - choose Perkins Shipping, the Northern Territory's own shipping company.

Frances Bay Drive, Darwin NT 0800
Ph: 8982 2000 Fax: 8941 0412
Gove Ph: 8987 1482 Fax: 8987 1968
Groote Eylandt Ph: 8987 6505 Fax: 8987 6538

PERKINS SHIPPING

Supporting St John Ambulance

SAGE CONTRACTING PTY LTD

*Civil Engineering
Contractors*

Ph: (08) 8931 3033

Fax: (08) 8931 3044

P.O. Box 205

Howard Springs NT 0835



Servicing our communities and keeping you connected.

Drinking water, good sanitation and a reliable electricity supply are essential for healthy communities.

Essential Services Operators and assistants are employed locally and support Power and Water in delivering essential services in larger Indigenous communities across the Northern Territory.

For more information, freecall 1800 245 092
or visit www.powerwater.com.au.

ABN: 15 947 352 360 | www.powerwater.com.au

PowerWater

History of Batchelor Division

In 1971 the Rum Jungle Mine ambulance was donated to Batchelor and Adelaide River communities- they formed an organisation known as B.A.R.D.A.S (Bardas) BATCHELOR AND ADELIDE RIVER AMBULANCE SERVICE.

Ambulance training was provided by St John, for locals to maintain the service, after negotiations the ambulance was taken over by St John and two divisions- Adelaide River / Batchelor in '73 /'74. St John in Darwin had vehicles- well maintained and equipped. Radios were not available and there was no mobile phone coverage. Even today mobile phones still don't operate in some areas of Batchelor.

The Batchelor region has been able to maintain a local Volunteer Ambulance Service due to a very small

number of very dedicated members that ensure the local community has access to first aid and emergency transport 24 hours a day 7 days a week.

Each year the Batchelor Division members meet on a regular basis to ensure they maintain their first aid skills and knowledge. They also attend sporting and community events in the Batchelor / Adelaide River area providing first aid coverage. This includes polocrosse, horse racing, Adelaide River Show and community events.

Current Membership

Name	Years of Service	Member of the Order	Positions Held
Roslyn Jones	27 years	Officer Sister	Superintendent
Bruce Jones	20 years	Serving Brother	
Skinner Richard	17 years	Serving Brother	
Ian Castle	14 years		
Russell Hanna	12 years		
Maureen Barnes	8 years		
Bruce Garnett	7 years		Current Superintendent
Ib Jorgensen	2 years		
Lee Lanyon	2 years		
Donna Stone	14 years	Serving Sister	Superintendent
Total Years Served	123 years		



Donation of a new Ambulance

In 2007, the Batchelor Division were the proud recipients of a brand new Mercedes Ambulance, with thanks to the Darwin Lions Beer Can Regatta Committee. Below is the press release announcing the hand-over.



In 2006 the Batchelor Division:

- Attended 240 hours of training
- Provided 285 hours of first aid coverage at community and sporting events
- And were on-call and rostered for the ambulance for 48,033 hours



BRUSTOLIN BUILDERS

COMMERCIAL INDUSTRIAL RESIDENTIAL

Building, Project Management, Design & Construction

All Civil works & Developments

2004 & 2005 TCA Award Winner

2005 MBA National Award Winner

2006 TCA Award Winner

Mark Brustolin

Ph: 8983 3511 Fax: 8983 3522

Email: admin@brustolinbuilders.com.au

PO Box 371 Palmerston NT 0831



NT'S DESIGN & STEEL FABRICATION SPECIALISTS



- ☒ Custom Made Sheds
- ☒ Warehouses
- ☒ Bar Bending
- ☒ U Bolts

- ☒ Factories
- ☒ Cleats
- ☒ Brackets
- ☒ H/D Bolts
- ☒ Steel Cutting

STEELWORK • WELDING • ENGINEERING

ORNASTEEL PTY LTD
8984 4771

Lot 1813, Makagon Road, Berrimah
Email: ornasteel@bigpond.com.au
Fax: 8947 0517
PO Box 3309, Palmerston NT 0831

SATELLITE CITY SMASH REPAIRS



PALMERSTON

- Panel Beating • Spray Painting
- Rust Removal • Custom Paint Work
- Autobake Spray Booth
- Uno Liner Measuring System

FREE QUOTES

- Motor Vehicles • Motorcycles
- Fleet Vehicles • Insurance Work
- Recommended F.A.I. Repairer

8932 2833

Mobile 0412 322 803

Fax: 8932 4289

Satellite City Smash Repairs Pty. Ltd.
8 Callanan Road, Palmerston

*Sponsored in support of
St John Outback Ambulance Journal from*

DAVID G. MARTIN

CHARTERED ACCOUNTANT

8981 0870

Fax: 8981 0870

5/5 Fannie Bay Place, Fannie Bay NT 0820

STEVE'S LATTICE & GATES

DARWIN, PALMERSTON & SURROUNDING AREAS

LATTICE

MADE TO MEASURE SUPPLIED AND FITTED

PAINTED AND UNPAINTED

FRAMED OR UNFRAMED

FREE MEASURE AND QUOTES

PHONE: STEVE (0448) 001 900

UNIT 16, 19 KEITH LANE, FANNIE BAY 0820



**Alice Springs Town Council thanks St John Ambulance
for their valuable contribution to our community**

Rex Mooney
Chief Executive Officer

"A town like Alice"

Phone: (08) 8950 0500 Email: astc@astc.nt.gov.au Web: www.alicesprings.nt.gov.au



Our sincere thanks to all the St John Ambulance officers and volunteers for their hard work and dedication. Your accomplishments and commitment to the service you provide to the outback is invaluable.



ALICE SPRINGS

Supplier of all reflective signage cut and designed to your requirements

GENERAL SIGNWRITING
DESIGN & ART • SCREENPRINTING
ILLUMINATED & NEON SIGNAGE
COMPUTER CUT LETTERING & GRAPHICS
BANNERS • POSTERS
DISPLAYS • SAFETY SIGNS
CUSTOM LETTERING • DIRECTORY SYSTEMS

2 SMITH STREET, ALICE SPRINGS
P.O. BOX 1730

8952 5075

fax: 8953 0619 email: tjsigns@bigpond.com

New Mercedes Ambulance donated to Litchfield

ST JOHN AMBULANCE BATCHELOR VOLUNTEERS BY LIONS

DARWIN LIONS BEER CAN REGATTA has donated a new Mercedes Ambulance, to St John Ambulance Batchelor Volunteer Division due to the generous combined efforts of the Lions Clubs of Casuarina, Nightcliff, Litchfield, Palmerston over 3 years raised \$50000 at the Darwin Lions Beer Can Regatta, this was matched dollar for dollar by the Lions Clubs International Foundation (LCIF).

This Major Project was one of only a few Dollar for Dollar Lions Sponsorships, involving the Lions Clubs of Casuarina, Nightcliff, Litchfield, Palmerston and Lions Clubs International Foundation (LCIF).

The ambulance manned by Volunteers from the Batchelor area, work in conjunction with Volunteers from the Emergency Services and Fire Rescue in Batchelor and the Batchelor Clinic Staff.

The Volunteer Ambulance in Batchelor covers a radius of 200km's from Batchelor, including Litchfield National Park and the Stuart Highway.

The Volunteers Members in Batchelor donate their time to the community responding to Major Incidents/Accidents, Vehicle Accidents, Transporting Sick Patients to Darwin from the Medical Clinic in the Batchelor Community and assisting the Batchelor Clinic Staff with situations requiring ambulance attendance.

Bruce Garner Divisional Superintendent, Batchelor Volunteer Division St John Ambulance NT said "This contribution from a fellow charity is a fantastic gesture of working together for the benefit of the community".

St John Ambulance NT would like to acknowledge the tremendous assistance of Arthur James in the co-ordination of, and bringing this project to fruition.



The new Mercedes Ambulance will be on display at the Darwin Lions Beer Can Regatta this weekend.

For further information contact:
Steve Peers – Volunteer Services 0419 819 272



ROYAL FLYING DOCTOR SERVICE
OF AUSTRALIA

VISITOR CENTRE AND CAFE



• Visit a working base in operation since 1939, and learn more about this unique service.

Truly a visit not to be missed

Stuart Terrace, Alice Springs Phone (08) 8952 1129

Open Mon to Sat 9am - 4pm

Sun & Pub Hols 1pm - 4pm

Closed Christmas & New Years Day

Small admission fee applies.



Gyro Gardening Service

- * lawn cutting, edging, pruning
- * landscaping design
- * garden maintenance
- * irrigation design & installation

Phone 8952 5282

Please
support our
Advertisers
who make this
publication
possible



Mines Rescue Competition 2007

I work for St John as a first aid trainer, after being sent an email asking for people who might be interested in Adjudicating for 2007 NT Mine Rescue Competition I decided to give it a go. It was a fantastic learning experience for me I had a great time meeting new friends and working along side professional people.


The events of the competition was a real eye opener for everybody who was watching and participating to see what could happen in real life situations and how to deal with it. Six teams all up were involved in the competition I was adjudicating the first aid scene along with 4 other people, in which a grand stand had collapsed causing 5 injured casualties.

It ran for 3 days over the weekend at Foskeys pavilion Fri was spent setting up the accident scene and a debrief of the injuries and what cas sim moulage we were going to use. Early Sat we arrived to get our casualties made up and our paperwork for adjudicating ready. By 9.00 am the competition started and finished on Sun 4.00pm. Lunch and BBQ dinner was provided then on Sun they had a presentation dinner at the casino. T-shirts were given for us to wear and keep.

After each team finished we had to score them on their performance which was then added onto the rest of the accidents area adjudicated by other people e.g. Hazcam, RAR, Rope Rescue and Underground. Each category had a winner and then the overall comp was won by ALCAN, I received a cert of appreciation along with Chris also from St John who was adjudicating the Medics.

I had a fantastic time representing St John and would love the opportunity to be involved again. Steve Ellis from shell did a fantastic job in organizing the comps. I would of regretted not being a part of it.


Debbie Luck
First Aid Instructor



Enrol in an Adult Night Class

Computing Skills
Languages
Practical Skills
Academic

There's something for everyone!
Phone 89 201 200



GREENTHEMES

Indoor Plant Hire

Quality Plants for a competitive price

Phone: 0419 032 493

Humpty Doo

Sponsored in support to St John Ambulance NT for the vital role St John play in the Territory.






AIR LIQUIDE

TM
WESTERN AUSTRALIA

Air Liquide are proud suppliers
of Medical Oxygen to St John
Ambulance and Home Oxygen
services to the Department of
Health and Community Services
- Aged & Disability

towards tomorrow






Kormilda College

Internationally accredited as a school of excellence, Kormilda is an Anglican and Uniting Church day and boarding secondary college that welcomes students of all faiths and religions.

Kormilda has established Middle and Senior School programmes, including the IGCSE Mathematics, the International Baccalaureate Diploma, and the NT Certificate of Education including a wide range of VET courses.

Find out what Kormilda can offer your child.
Telephone our Registrar on 08 8922 1611
or visit our website:
www.kormilda.nt.edu.au



ELECTRODATA

VOICE RECORDING SPECIALISTS

Telephone & 2-way Radio Recording

It's a fact! Time, money and lives can depend on knowing what was said. Electrodata is an Australian company specialising in voice logging equipment. We also export worldwide and pride ourselves on manufacturing Australian products that are truly world class.

Lives are at stake!
Rely on Electrodata
recorders

As used by
many Emergency
Services
Australia wide



Typical organisations using our recorders are:

- * **Emergency Centres**
- * **Call / Contact Centres**
- * **Finance**
- * **Insurance Companies**
- * **Air Traffic Control**

PROUDLY DESIGNED

AND MANUFACTURED
IN AUSTRALIA

Electrodata Pty Ltd
(ABN 28 000 930 932)
9/287 Victoria Road, Rydalmere NSW 2116

Phone: 02 8844 9300
Melbourne: 03 9885 7400
Fax: 02 8844 9399

For more information: www.electrodata.com.au

THE BEST DEALS IN TOWN

Little RIPPERS

ELECTRICAL, WHITE GOODS & FURNITURE

For quality furniture,
whitegoods, electrical and
all household accessories
come and see
Gavin and Geraldine at
Little Rippers Discount

*"We pride ourselves on
good service, good products
and great prices"*

Ph: 08 8962 3166

Fax 08 89623177

34 Paterson Street
Tennant Creek



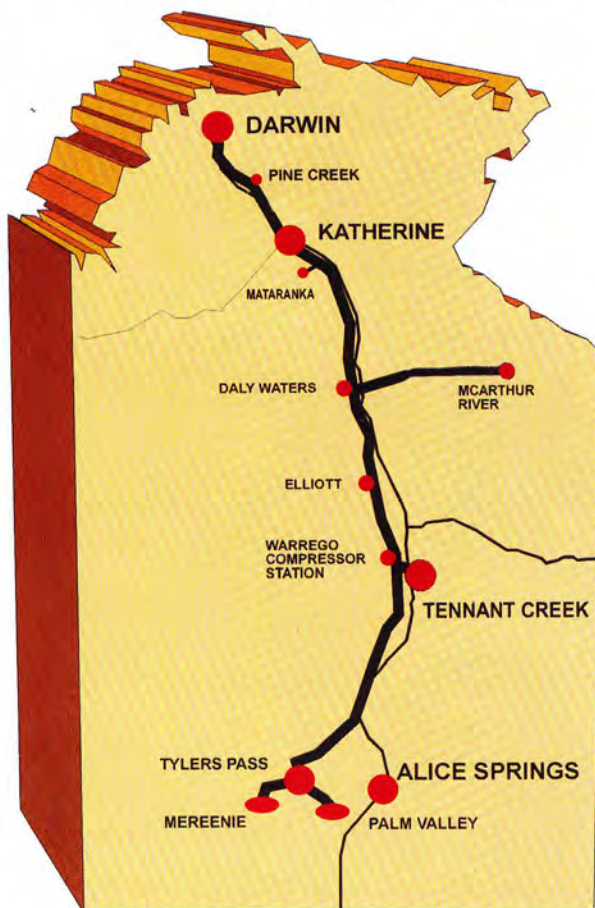
PROTECT OUR NATURAL GAS PIPELINES

NT Gas transports natural gas via underground pipelines from the Amadeus Basin in Central Australia to Darwin, delivering energy for electricity generation throughout the Northern Territory.

Damage to the buried pipeline could not only interrupt the Northern Territory's vital energy supply, but could cause severe injury. Under the Energy Pipelines Act, unauthorised activity near the pipeline could incur severe penalties.

Q: How do you know when you are near the Natural Gas Pipeline?

A: You will see this sign.



For your own safety DO...

- contact NT Gas when planning work on or near a pipeline to obtain approval before starting work,
- notify NT Gas if you see others working near a pipeline,
- ask NT Gas for information or assistance regarding a pipeline, and
- inform NT Gas of any damage or erosion you may observe.

And DO NOT...

- cross the pipeline with heavy loads,
- blast within 200 metres of the pipeline,
- excavate, sink wells, bore holes, erect fences or structures, or
- use vibrating equipment near the pipeline.

DIAL 1100 BEFORE YOU DIG
or contact NT Gas Pty Limited



24 HOUR CONTACT PHONE FREECALL™ 1800 019 112
www.ntgas.com.au