



ST JOHN
AMBULANCE
AUSTRALIA INC.
TOID 88041

HLT31215 CERTIFICATE III IN BASIC HEALTH CARE

This program provides clinical response workers or volunteers with the essential knowledge and skills to provide basic health care to patients in a pre-hospital environment.

PROGRAM DURATION

The program requires attendance for 7–8 days. Participants are also required to complete work prior to attending the courses, as well as complete workbooks outside of class times.

COURSE

DURATION

Provide First Aid	2 days or 1 day plus e-learning
Advanced First Aid with Advanced Resuscitation	2 days (if PFA done in previous 12 months)
Pain Management	½ day
Manage First Aid Resources	½ day or workbook
Safety and Communication	1 day with pre-learning and workbooks
Patient Assessment	1 day with pre-learning and workbooks
Team Work	1 day with pre-learning and workbooks

PROGRAM OUTLINE

This program consists of the following courses

MODULE	UNITS OF COMPETENCY
Provide First Aid*	1. *HLTAID003 Provide first aid
Provide advanced first aid and advanced resuscitation*	2. HLTAID006 Provide advanced first aid 3. HLTAID007 Provide advanced resuscitation
Pain Management*	4. PUAEME005A Provide pain management
First Aid Resources*	5. HLTAID008 Manage first aid services and resources
Safety and Communication	6. *HLTWHS001 Participate in workplace health & safety 7. HLTWHS002 Follow safe work practices for direct client care 8. HLTINF001 Comply with infection prevention & control policies and procedures 9. CHCDIV001 Work with diverse people 10. CHCCOM005 Communicate and work in health & community services
Patient Assessment	11. HLTAAP001 Recognise healthy body systems 12. HLTAAP002 Confirm physical health status 13. BSBMED301 Interpret and apply medical terminology
Team Work	14. HLTAMB011 Manage a routine non-emergency scene 15. BSBWOR203 Work effectively with others



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*Separate course brochures provide more information on the content of these courses.

** HLTAID003 and HLTWHS001 are additional units and a separate statement of attainment will be issued upon successful completion.

COURSE CONTENT — PATIENT ASSESSMENT

Assessment of this course is through a combination of practical activities, workbooks and a logbook.

Content in this course includes:

- The human body
- Body systems
- Homeostasis
- Maintaining a healthy body
- Primary assessment
- History taking
- Secondary assessment
- Handover
- Disease
- Medical word composition
- Healthcare abbreviations
- Medical conditions and injuries
- Patient positions
- Vital signs: temperature, pupil size, pulse, respiration, blood pressure
- Pediatric vital signs
- Patient safety

COURSE CONTENT — TEAM WORK

Assessment of this course is through a combination of practical activities, workbooks and a logbook. Content in this course includes:

- Work teams
- Working with others
- Issues and problems
- Conflict resolution
- Scene safety
- Working with more experienced people
- Mentoring and coaching
- Problem solving in teams
- Positioning an ambulance vehicle

ENTRY REQUIREMENTS/PREREQUISITES

Participants must be able to communicate effectively with patients and colleagues both in writing and orally.

ASSESSMENT METHODS

A successful outcome for this certificate/statement of attainment will be determined by a range of different assessment methods including written assessment, logbooks, observation of simulated and practical activities etc.

You will be required to demonstrate CPR on a manikin on the floor.

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CERTIFICATE

On successful completion of this course you will be issued a Certificate which is a qualification in:

- HLT31215 Certificate III in Basic Health Care

St John recommends, as per the *First Aid in the Workplace Code of Practice* and the Australian Resuscitation Council guidelines, that first aid skills (HLTAID006, HLTAID003) within this qualification are renewed every 3 years, and resuscitation skills (HLTAID001/HLTAID007) and pain management (PUAEME005A) are renewed every 12 months.

LOCATIONS

St John delivers first aid courses nationally and across many locations in Australia. Choose the location to suit your needs.

- PUBLIC At a venue near you.
- CUSTOMISED On-site consultation.
- ONSITE At a venue of your choice.
- ONLINE Training delivered online from our E-Learning platform.

DELIVERY BY ST JOHN'S RTO PARTNERS

St John Ambulance Australia's courses are delivered by way of partnership agreements (e.g. with State/Territory St John Ambulance organisations). In a formal agreement, our partners are authorised to deliver training on behalf of St John Ambulance Australia Inc. (TOID 88041).

Our partners' contact details are available from www.stjohn.org.au or call 1300 ST JOHN.

PARTICIPANT'S HANDBOOK

For more information about completing a course with St John Ambulance Australia, including complaints, appeals and privacy information, download the Participant's Handbook from www.stjohn.org.au. We actively tailor training for people from diverse backgrounds and abilities and encourage all to apply.

For more information on this course, contact the St John Ambulance Australia Training Office in your area. **1300 ST JOHN (1300 785 646)** www.stjohn.org.au

