**HLT21015 Certificate II in Medical Service First Response**

COURSE INFORMATION

This qualification reflects the role of first medical response workers. This involves provision of first aid care and these people provide basic first aid and emergency responses in the pre-hospital/out of hospital environment.

PARTICIPANT COHORT

This qualification is for St John volunteers/event health services members who need various qualifications to provide clinical services at events and allows St John event health service (EHS) members to work as a volunteer first responder.

COURSE DURATION AND DELIVERY MODES

St John offers the following options:

* ***Blended learning:*** This delivery mode includes seven (7) days face to face workshops with self-paced learning. Participants have 6 months to complete the course.
* ***Recognition of Prior Learning (RPL):*** This delivery involves assessment of participants existing skills and knowledge gained through working and learning. The duration of this program will vary according to the participant’s prior skills and knowledge.

COURSE OUTLINE

This program consists of nine (9) units of competency:

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| **Sector** | **Unit Code and Title** |
| Provide first aid | HLTAID003 Provide First Aid |
| Provide advanced first aid & advanced resuscitation | HLTAID006 Provide Advanced First Aid |
| HLTAID007 Provide Advanced Resuscitation |
| First Aid Resources | HLTAID008 Manage first aid services and resources |
| Pain Management | PUAEME005 Provide pain management**\*\*** |
| Safety | HLTWHS001 Participate in workplace health & safety |
| HLTINF001 Comply with infection prevention & control policies & procedures |
| Diversity | CHCDIV001 Work with diverse people |
| Communication | CHCCOM005 Communicate and work in health or community services |

**\*\*** In order to undertake PUAEME005 Provide pain management unit of competency participants are required to undertake HLTAID003 Provide first aid unit as a pre-requisite.

CERTIFICATE

On successful completion of this course, you will be issued in HLT21015 Certificate II in Medical Service First Response.

St John recommends, as per the First Aid in the Workplace Code of Practice and the Australian Resuscitation Council guidelines, that first aid skills are renewed every 3 years and resuscitation skills are renewed every 12 months.

ASSESSMENT METHODS

A successful outcome for this certificate will be determined by a range of different methods including workbooks, written tests and practical activities

You will be required to demonstrate CPR on a manikin on the floor.

LOCATIONS

St John delivers this course nationally and across many locations in Australia, through some St John State Offices. It is not delivered in all States and Territories.

DELIVERY BY ST JOHN’S RTO PARTNERS

St John Ambulance Australia’s courses are delivered by way of partnership agreements (e.g. with State or Territory St John Ambulance organisations). Our partners are authorised to deliver training on behalf of St John Ambulance Australia Ltd. (TOID 88041). Our partners’ contact details are available from <www.stjohn.org.au> or call 1300 ST JOHN.

PARTICIPANT’S HANDBOOK

Download the *Participant’s Handbook* from <www.stjohn.org.au> for more information about completing a course with St John Ambulance Australia. This includes information about complaints, appeals and privacy information.

We actively tailor training for people from diverse backgrounds, abilities and encourage all to apply.

For more information on this course,   
contact the Training Office in your area  
**1300 ST JOHN (1300 785 646)** [**WWW.STJOHN.ORG.AU**](http://WWW.STJOHN.ORG.AU)

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